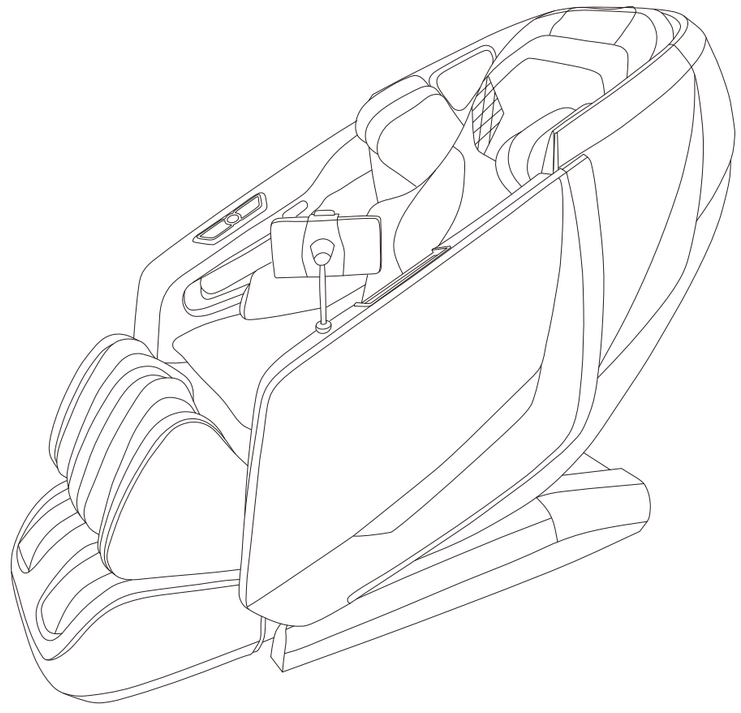
Osaki
PLATINUM

Instruction Manual

Kairos Duo 5D+4D



Please read SAFETY INSTRUCTIONS carefully before using the chair.

1.Thank you for buying our massage chair .

2.Please read the user manual carefully to understand the operation method before operating the chair.

3.Keep the user manual in a good condition for review if needed.

4.Please pay special attention to “safety precautions” section.

Note: We reserve the rights of design change and explanation on the products, subject to change without prior notice, the pictures in the manual are for reference only, subject to real products.

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Please store the user manual in a good place for reading at any time

- Please read this manual carefully before use, and install and use it correctly according to the requirements of the manual.
- The safety precautions are to explain the size and severity of the hazard and damage. And divide some situations that may occur due to incorrect use and assumptions into two aspects: [Warning] and [Caution].

  Both are important safety warnings, please pay attention to them.

Warning	This symbol is a warning that death or injury may occur.
Caution	This symbol is a warning of possible injury or damage.

The Meaning of Symbols

	This symbol indicates prohibited behavior.		This symbol means that it is forbidden to disassemble by yourself.
	This symbol means that you must follow the instructions.		This symbol indicates the correct operation of the power cord.。

- After reading the following content, please be sure to keep it at any time.

Warning

	● Patients with osteoporosis, spine fractures, and those suffering from acute painful diseases such as sprains or muscle strains. ● Heart disease patients (including those who are equipped with a pacemaker or are using other medical electronic equipment) Malignant tumor patients. ● People who suffer from perceptual impairment due to diabetes and other high-level peripheral circulatory disorders. ● People with abnormal spine or curved spine. ● People with herniated disc. ● Pregnant women and those who have just finished childbirth, and those who are in poor health. ● People suffering from trauma such as thrombosis, acute venous tumor, various skin inflammations, etc. ● People who have been found to have lost the ability to discern temperature. ● People with high fever symptoms (acute inflammation: such as fatigue, chills, changes in blood pressure, physical weakness) ● Seniors over 80 ● People who are mentally handicapped, mentally handicapped, or incapable of operating this machine are prohibited from using this machine. ● People who cannot take care of themselves, infants and drunk persons are prohibited from using this machine. ● It is forbidden to use this machine if it gets wet or people with wet body. ● People who are not sensitive to heat or those who are allergic to heat must be careful when using it, or do not use it. ● Do not fall asleep in this chair. **People with the above symptoms are prohibited from using this machine, or must consult a physician before using this machine. If this product is used, close supervision must be carried out.**	This product may not be suitable for all users. Improper use may result in accidents or physical discomfort.

Warning

!	● Before sitting, please make sure that there are no foreign objects between the various parts of the machine. ● When using the backrest lift, lower leg lift, and lower leg extension, make sure that there are no people or objects around (behind, under, or in front of the chair). ● If you experience abnormalities or feel abnormalities during use, stop using it immediately and ask your doctor. ● When massaging around the head, pay attention to the movement of the massage head, and don't massage the head too much. ● When massaging the surrounding areas of the neck, be especially careful and avoid massaging the neck too heavily. ● Do not use this machine to massage your abdomen or knees. ● If you want to leave the seat during the massage, you must stop the operation of the massage chair before leaving the seat. ● Do not use it with other equipment at the same time. ● Do not let children or pets play on or around the machine (especially when in use); also do not sit or stand on the backrest, armrests, or legs. ● When used by people with limited mobility or lack of communication skills, strict and continuous care must be provided. ● Before moving the machine, the angle of the backrest and legs must be adjusted back to the original state. ● This product contains magnets. Keep a certain distance if you have implanted electronic medical devices, such as pacemakers, or if you have credit cards, data storage media, mechanical watches, or similar items on your person. ● When using the product for waist heating, make sure to position it on the sides(the outer edge of the seat) , avoiding the massage area to prevent damage to the internal heating element. ● After each massage session, please make sure to fold and store the heated shawl on the sides of the back to prevent damage to the internal heating element. ● To remove a shawl or flip it upwards, it is necessary to unplug the connector to avoid damaging the wires. ● When using a heated shawl, the left and right sides should not be stacked together.	Accident or injury
	● When installing this machine, please turn off the power switch and unplug the power plug after the chair is reset. ● Only connect the plug of this machine to a suitable power outlet. And be sure to fully insert the plug into the power socket to reduce the risk of short circuit or fire. ● When not in use, be sure to unplug the power plug of the machine. Before unplugging the power plug, turn off all massage actions and switches.	Fire and electric shock
	● It is forbidden to curl and store the cushions and other accessories of the massage chair. ● It is forbidden to run the machine without load for a long time. ● It is forbidden to leave the appliance unattended after plugging in the power source.	Accident
	● Do not use it when the power plug or socket is loosely inserted. To prevent electric shock and short circuit. ● Do not use a power supply other than the rated voltage to avoid fire, electric shock or malfunction. ● The power cord must not be broken, reworked, twisted, stretched, knotted, or pressed with heavy objects (pay special attention not to be pressed under the machine), etc. ● If the power cord or plug is damaged, cannot work normally, please do not use this product. ● Keep the power cord away from heat sources.	Fire and electric shock
	● If the machine is not working properly, has been dropped or damaged, has been splashed or dropped into the water, it must be repaired by professionals or sent to the designated repair center. Do not modify, disassemble and repair by yourself. ● If the power cord is damaged, you must use a special power cord or buy special components from its manufacturer or maintenance department to replace it. ● To avoid electric shock or personal injury, please do not open or disassemble any parts of this machine without authorization. There are no user-serviceable parts in this machine. ● Before use, please lift the back cushion to check whether the fabric of the backrest and other parts is damaged. If there is any damage (no matter how small the damage), please stop using it in time and unplug the power socket. Request for a repair.	Disassembly and repair

Caution

!	● This product is intended for use by individuals weighing below 120 kilograms.	When used by overweight individuals, the product may generate significant noise during operation, and the fabric may wear out more quickly."
	● Please use it on a flat ground.	To prevent it from accidental dumping.
	● Please start with a light massage. The recommended use time is 20 minutes, and the same position massage within 5 minutes.	Long time continuous use will have an adverse effect.
	● Please confirm the correct position of the massage head before sitting down slowly.	To avoid accidental damage.
	● The tablet hand controller should be placed on the tablet support in time, and do not randomly place it to avoid damage to the tablet hand controller from being squeezed or dropped.	
	● Before connecting the power plug to the socket, be sure to check that the power switch is in the off position.	
	● When not in use, before unplugging the power plug, turn off all massage actions and switches.	Otherwise, it may cause an accident when the power is restored.
	● Be sure to insert the power plug completely into the power socket.	To reduce the risk of short circuit and fire.
	● Check whether the power cord is damaged, there should be no adherents such as moisture or trash on the power plug.	If you don't pay attention, you may get an electric shock in case of leakage or malfunction.
	● For safety, please install the ground wire accurately. The power plug must be plugged into a socket with a grounding wire. The ground plug cannot be bent or removed. 	
	● Do not press or step on the massage head with hands and feet. ● Do not reach between the active massage heads. ● Do not put your hands and feet into the gaps of the movable mechanism. ● Please do not let objects fall or jam into any slots of the machine. ● The sentence below is redundant. ● Do not stand, sit or put anything on the backrest, armrests, or calves. ● Do not stand on the machine during use. ● Do not unplug the power plug and turn off the power switch during use. ● Do not put your hands and head into or under the calf massage area. ● Avoid using hard hair accessories while using the massage chair. ● When massaging the buttocks and thighs, there should be no hard objects in the trouser pockets. ● Do not hit the armrest with hard objects or sharp cones, so as not to affect the appearance of the armrest. ● When the backrest of the massage chair is in an inclined position, do not sit on it or press it heavily. ● Do not use it when the skin is bare or wearing only thin clothes. Although thin clothes can enhance the massage effect, it may cause skin irritation and pain or low-temperature burns. ● Do not use this product immediately after meals, as it may cause physical discomfort. ● Do not use this machine while wearing loose clothes or jewelry. ● Keep long hair away from the massager.	Keep long hair away from the massager.
	● Keep this machine away from heat, humidity, sharp objects, and corrosive, flammable and explosive environments. ● It is forbidden to put heating items such as electric blankets on the machine.	Otherwise, the fabric will fade, change color, or harden and deteriorate the synthetic leather.
	● Do not approach the stove or place it around heating appliances such as heaters. ● Do not place it under direct sunlight or in an environment where the room temperature is higher than 40°C. ● Do not place it in an environment with severe dust or corrosive gas. ● Do not place it in a small space or use in a place with poor air circulation.	
	● Do not use this unit outdoors.	

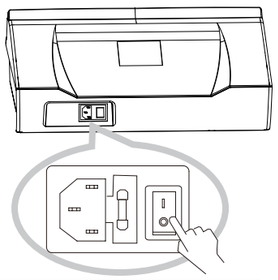
Caution

	● Please keep it dry and do not use or store this product in swimming pools, bathrooms and other particularly humid environments. ● The chair and the controller cannot be sprinkled with water. ● Do not use this product when the body is wet.	To prevent leakage or electric shock.
	● Be sure to install the grounding wire correctly. (Improper grounding connection may cause electric shock hazard. If you have any doubts about the correctness of the grounding of the machine, please entrust a qualified electrician for inspection.) ● Please do not use plug adapters. (If the plug attached to the machine does not match your socket, please do not modify the plug, but ask an electrician to install a suitable socket.)	To reduce the risk of electric shock.
	● Before cleaning the machine, be sure to unplug the power plug. ● After using this machine, be sure to unplug the power plug.	To prevent fire or electric shock.
	● In the event of a power failure, please unplug it immediately.	
	● Please unplug the power cord by rmly gripping the plug. Avoid pulling the power cord to unplug the power plug.	
	● After each massage, please turn off the power switch and unplug the power plug.	To prevent accidents.
	● Unplug the plug immediately when there is a power failure.	Otherwise, it may cause an accident or injury when the power is restored.

Usage environment	Environment temperature：0℃~35℃ Relative humidity：20%~80%
Storage environment	Environment temperature：-5℃~35℃ Relative humidity：20%~80%

Grounding Instructions

※This machine is equipped with a cable with a grounding plug. The plug must be plugged into a well-installed and grounded socket that meets the requirements of this plug.

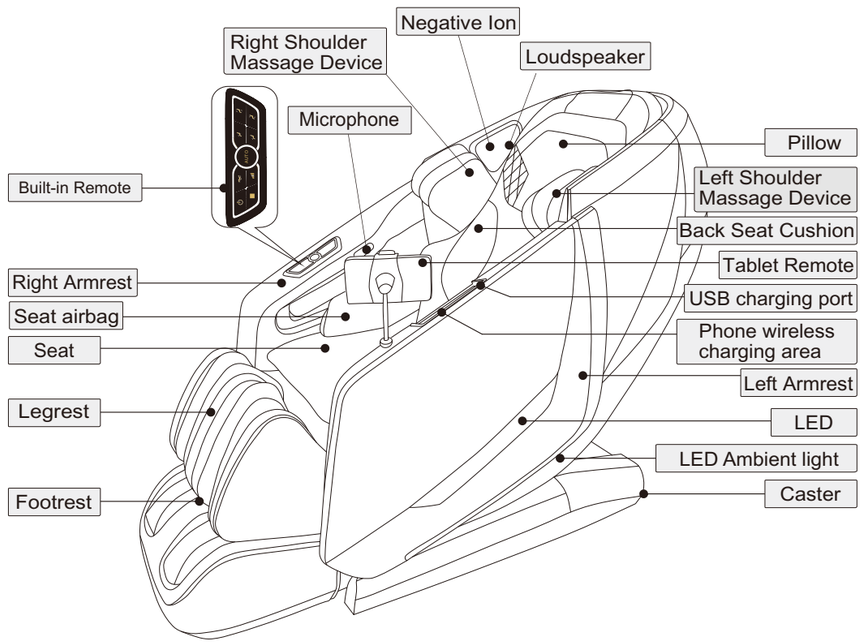


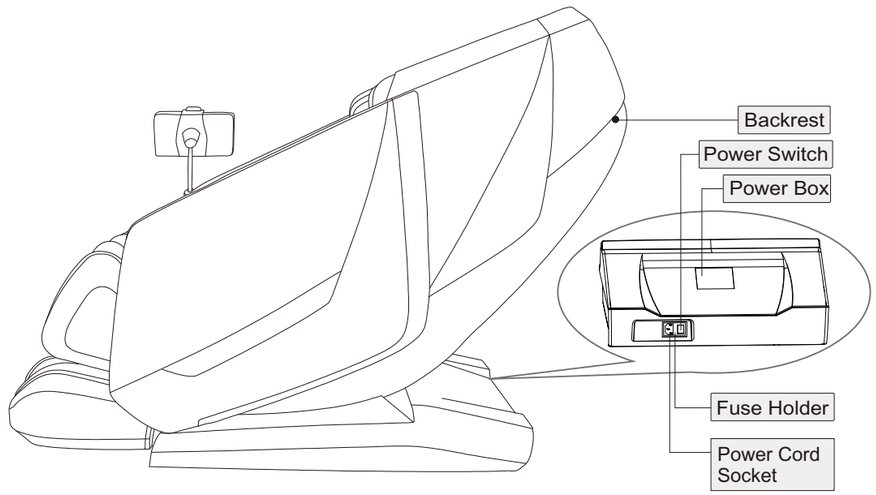
Replace the Fuse

※When the fuse is blown, please unplug the power plug first, turn off the power switch, then use a screwdriver to open the fuse box cover on the switch box, replace with a new fuse of the same specification, and then reinstall the fuse box cover or entrust an electrician to assist in the replacement.

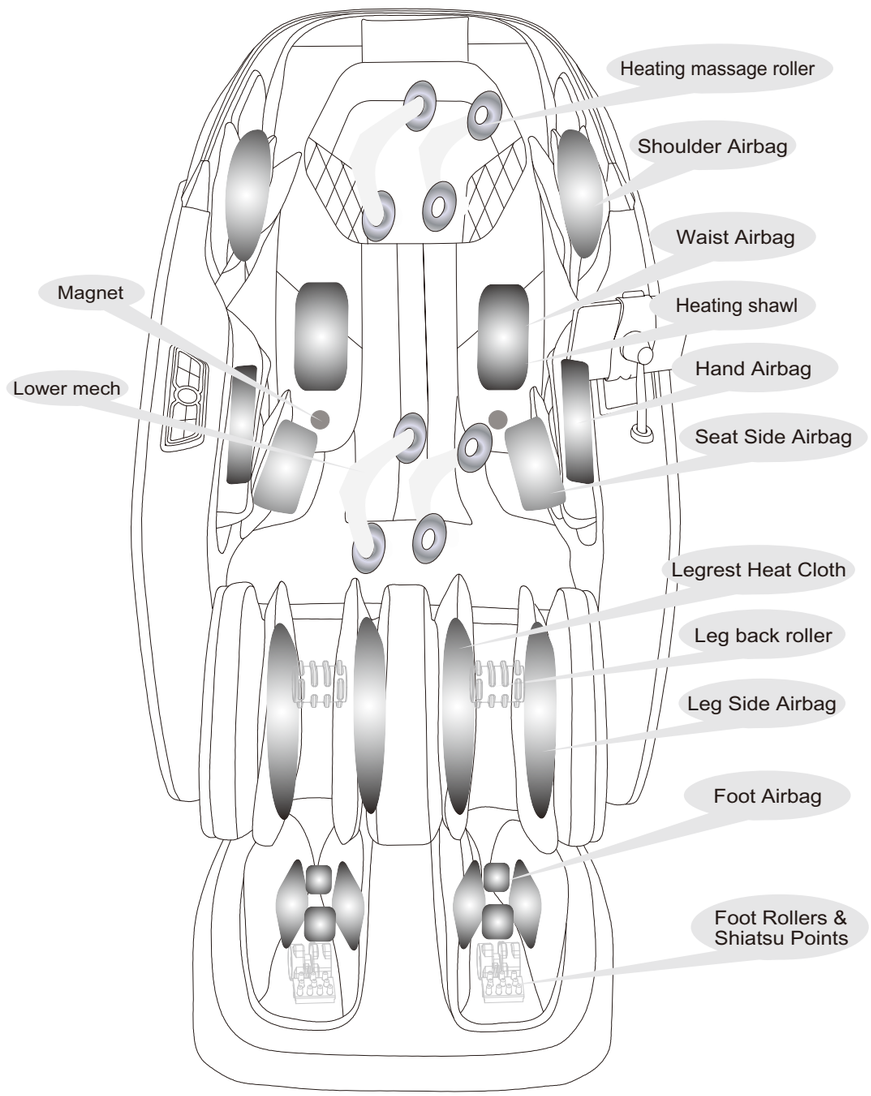
Do not install the grounding wire in the following places.	Gas pipe: may cause explosion and fire. Telephone lines and lightning rods: lightning may cause electric shock and fire. Water pipe: The ground wire does not work where there is plastic in the water pipe.

External Structure

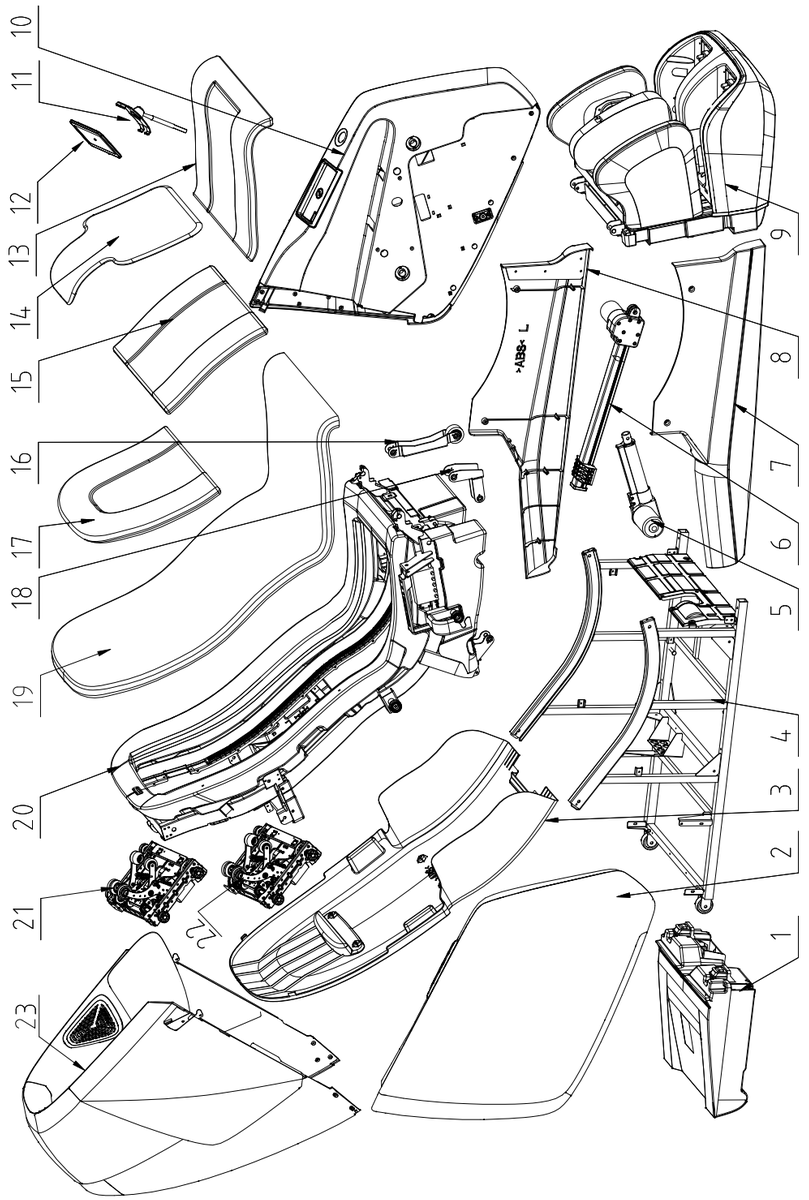




Internal Structure



Mechanical Explosive View



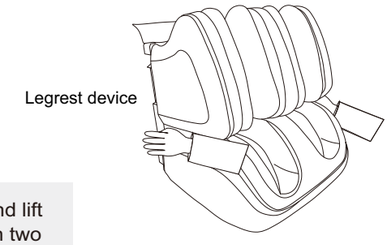
Mechanical Components List

NO	NAME	PIECE	NO	NAME	PIECE
1	Power Box Assy	1	22	Lower mech	1
2	Right Armrest Assy	1	23	Shoulder Assy	1
3	Backrest Cover	1			
4	Seat Frame Assy	1			
5	Legrest Actuator	1			
6	Seat Actuator	1			
7	Right Fender	1			
8	Left Fender	1			
9	Leg-rest Assy	1			
10	Left armrest assembly	1			
11	Tablet Bracket Assy	1			
12	Tablet Remote	1			
13	Seat Pad	1			
14	Pillow	1			
15	Back Cushion	1			
16	Legrest Actuator	1			
17	Heating shawl	1			
18	Actuator Split Ear Seat Component	1			
19	Back Seat Cushion	1			
20	Back-rest Assy	1			
21	Massage Mechanism	1			

Installation 1

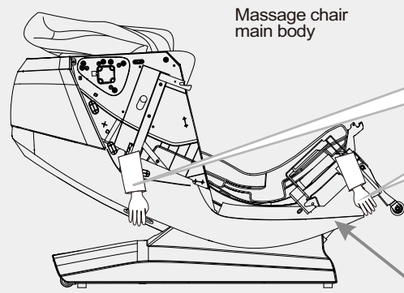
Step 1 Remove footrest , main body and accessories from the packing box

①Hold the left and right sides of the legs and footrest with both hands and lift the legs and footrest out of the seat of the main body



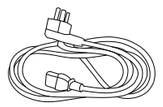
②take out the accessories box and other parts, and lift out the body of the massage chair by more than two people.

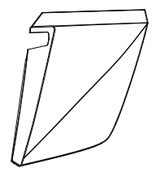
③Check and confirm whether the attachments are complete (please check one by one against the packing list)

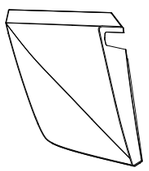



Tablet

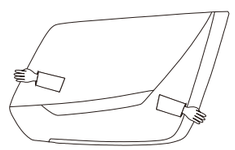

Tablet support

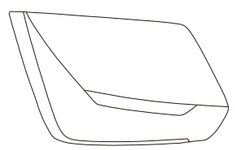

Power cord


Left shoulder shell


Right shoulder shell

③Lift out the left and right armrests, and place them at on a table or the ground. (Be careful not to scratch).

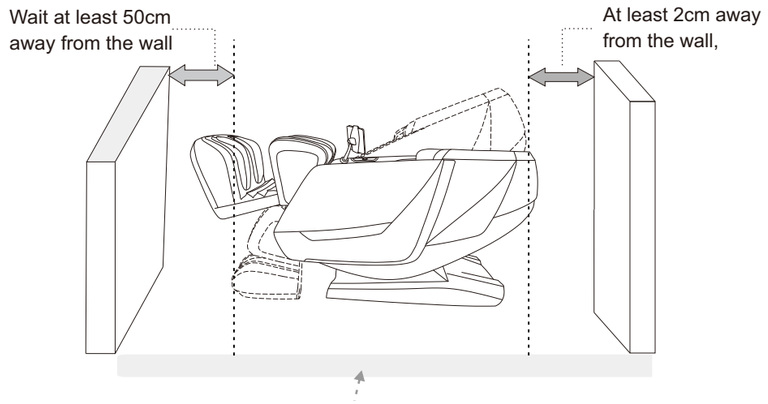

Left armrest


Right armrest

Installation 2

● **Decide the setting place.**

● Please make sure you can tilt the space.



Hint:

Since the chair may damage the oor, it is recommended to place a cushion underneath.
etc. When laying, prepare a mat that can cover the ground part of the body.

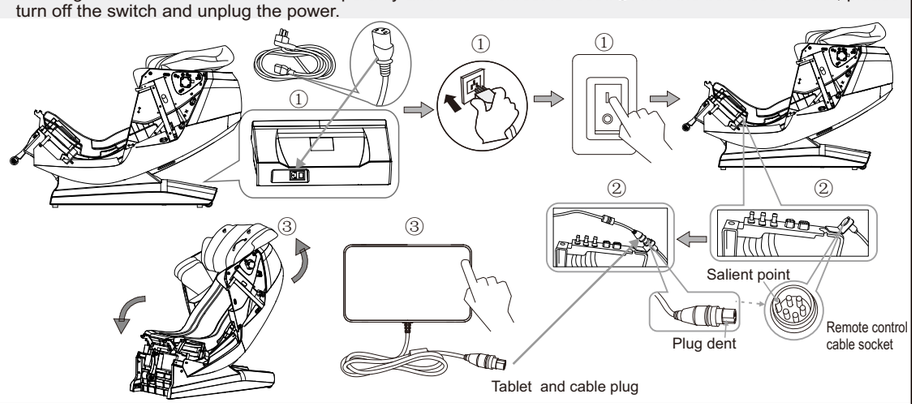
Attention:

- Do not use or store the product in swimming pool, bathroom or other particularly humid environment.
  - To prevent leakage, electric shock or failure.
- Please use on a level field.
  - Prevent accidental dumping of the machine.
- Do not place near stoves, heaters, or other greenhouse appliances.
  - Can cause fabric fading, discoloration or synthetic leather hardening deterioration, etc.

Installation 3

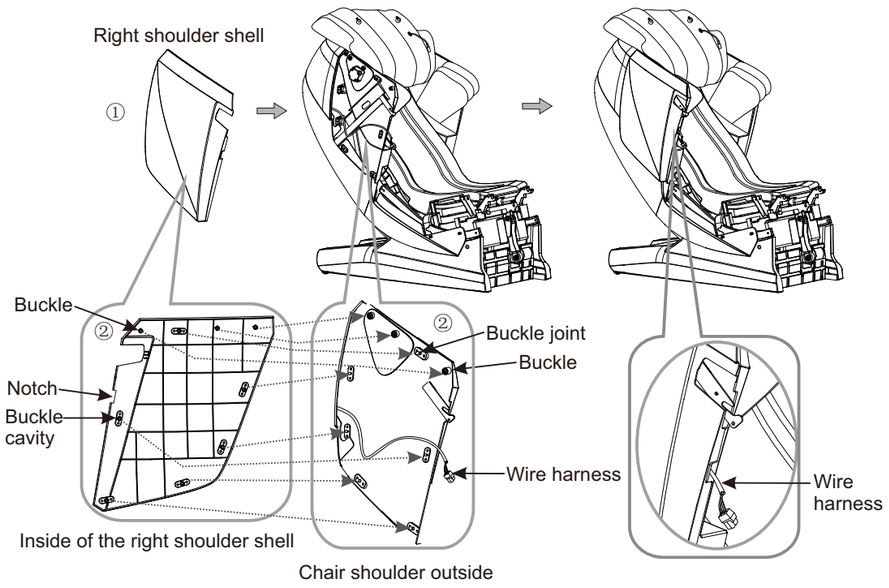
Step 2 Reset the massage chair

①Insert one end of the cable insert to the power box jack, the other end insert to the power socket, turn on the switch on the power box, the massage chair is in powered status.②Insert the concave position of the remote plug to the remote cable socket convex position of the left of the seat, insert tightly then twist the nut tightly. ③Turn on the on/off button of the tablet remote, then turn off, now the backrest is upping and the seat is downing. Put the remote on the seat temporarily after the backrest is reset.④After the backrest is reset, please turn off the switch and unplug the power.



Step 3 install the left、right shoulder shell

①Put the right shoulder shell close to the chair shoulder outside;
②Insert the 6 buckle cavities and the 3 buckles of the shoulder shell inside to the 6 buckle joints and 3 buckles of the chair shoulder outside, move the wire harness out from the shoulder shell along the notch on the outside of the shoulder shell at the same time, push the shoulder shell inward hard to make sure the buckle insert firmly.
③Install the left shoulder shell in same way(there is no wire harness)

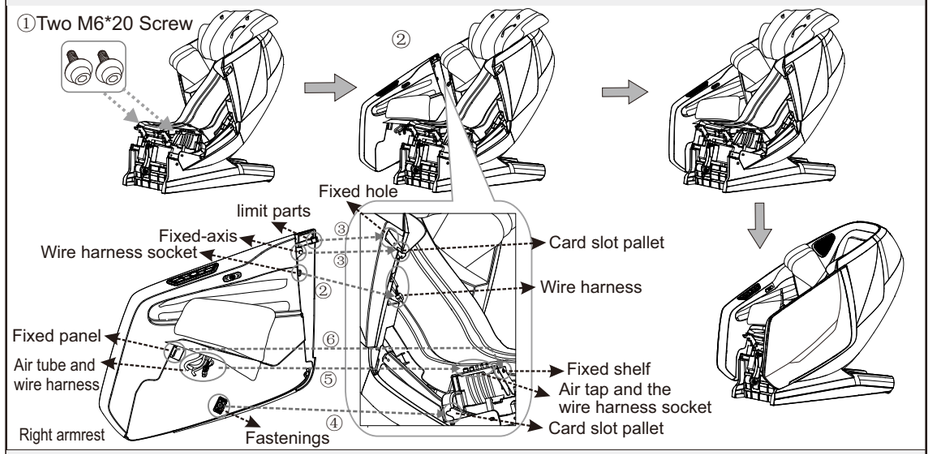


Installation 4

Step 4 Install left and right armrest

①Twist down the two M6*20 screws on the front end of the iron frame on both sides of the seat. ②Put the right armrest close to the side of the main machine, insert the side wire harness of the chair shoulder to the wire harness socket of the chair shoulder side.③Insert the fixed-axis on the end of the armrest to the card slot pallet on the up of the shoulder side. Insert the stop block into the fixed hole on the up of the shoulder. ④Insert the fastenings on the bottom of the armrest to the card slot pallet on the side of the seat frame; ⑤Insert firmly the air tube of the armrest to the seat air tap, and insert firmly the wire harness.⑥Aim the fixed panel on the side of the armrest to the fixed shelf hole on the side of the seat frame, then use an Allen wrench to screw in a M6*20 screw to tighten.⑦Install the left armrest follow the above steps, there is no wire harness on the left armrest.

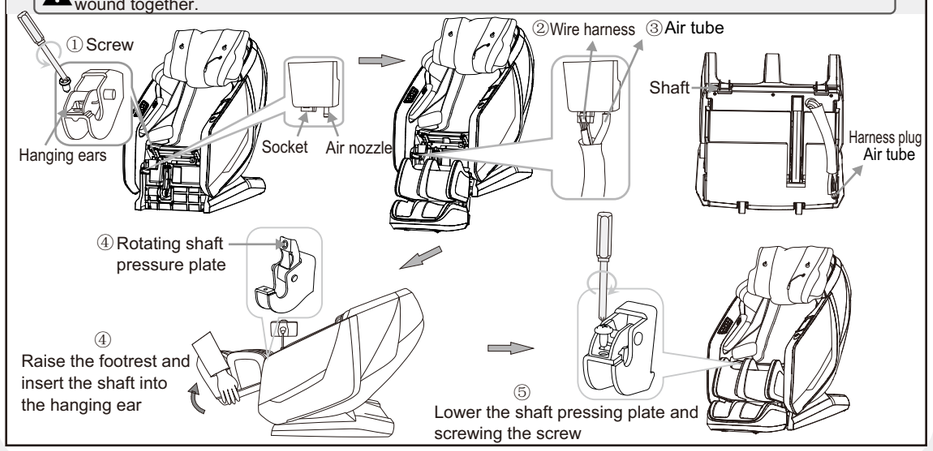
Note: Do not squeeze the air tube during installation, otherwise it will lead to air leakage or the air bag will not inflate. Make sure the connection of the fixing plate and wiring harness is firm, otherwise the armrest will fall off or the convenient hand controller, speaker and Bluetooth will not work



Step 5 Install the legs and footrest.

①Screw down the legs and footrest hanging ears;②Plug the wire harness into the socket;③ Connect the air tube of leg-rest with the air nozzle of the main machine firmly; ④Lift the upper rotating shaft press plate of the hanging lug, lift the legs and footrest, put the rotating shaft into the main engine hanging lug, and put the rotating shaft press plate down; ⑤Tighten the screw;

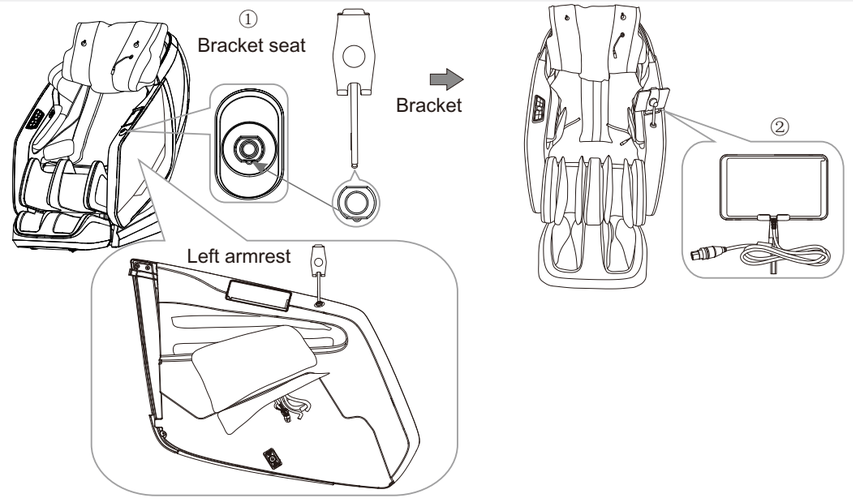
Note: When connecting the air pipe and the wire harness, the air pipe and the wire harness should not be wound together.



Installation 5

Step 6 Install the bracket of the tablet hand controller

①Insert the plate bracket rod into the bracket seat of the left armrest. Insert it according to the shape of the bracket and the shape of the seat hole until the bottom screw of the bracket is stuck in place;
②Put the tablet controller into the bracket;



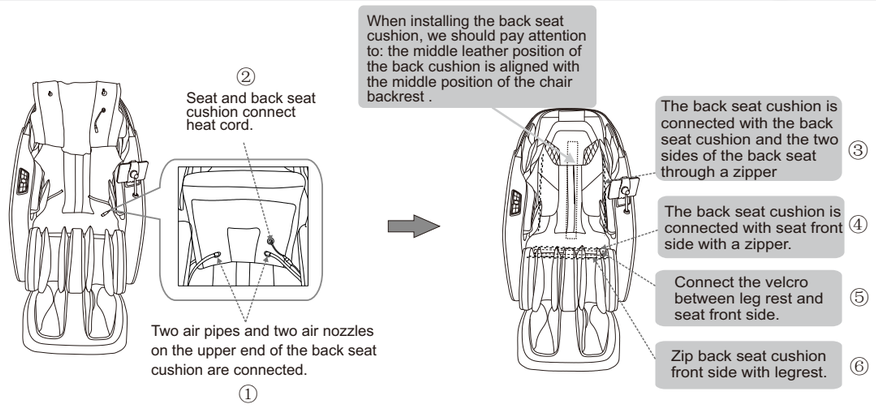
Step 7 Connect the air pipe with the heating wire and install the back seat cushion

Connect the seat part and the air tube of the waist airbag; connect the waist heating wire; finally connect the back cushion zipper together.

★ Warm Suggestion

When the people sits on the chair, the bottom of the pillow is level with the ear, and then the pillow is connected with the back of the back. This shape detection will be more accurate, to achieve a comfortable massage effect.



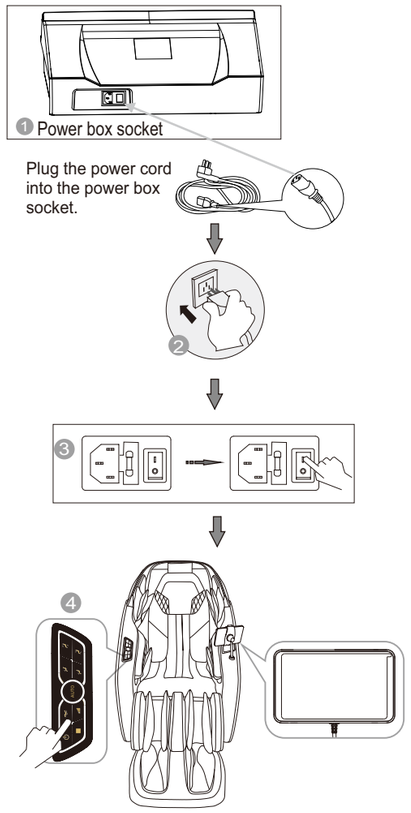


Installation 6

Step 8 Operation after installation

1. Plug the power plug into the power box socket under the backrest(Picture) :
2. Insert another power plug from the power cord into the power socket.
3. Turn on the power switch at the back of the power box.
4. (Power switch "O/I", press I to connect.) Use the handy hand controller on the armrest or the tablet hand controller to choose the massage function, enjoy this product to bring you relaxed and comfortable massage.

⚠ Before connecting the power plug to the socket, be sure to check that the power switch is in the off position.



Environment

⚠ Caution

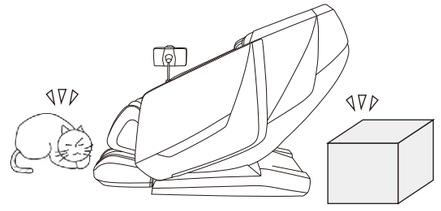
Don't use the chair in wet places like near swimming pool, bathroom to avoid lea-kage or electric shock.

Don't use under sunlight or near stove or other heating place to avoid upho-lstery deteriorated.

Please use chair in flat place to avoid chair falling or noise or other unexpected trouble.

● Check places in front

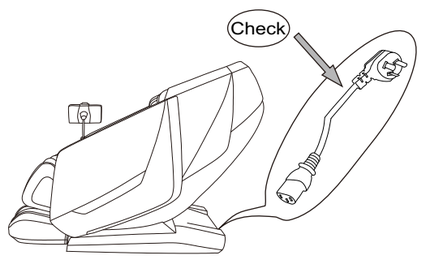
Check the areas when back and leg extending, make sure no people, pets or other things around.



● Check power cable, plug

(1) Clean the dust on plug on time. (using dry cloth).

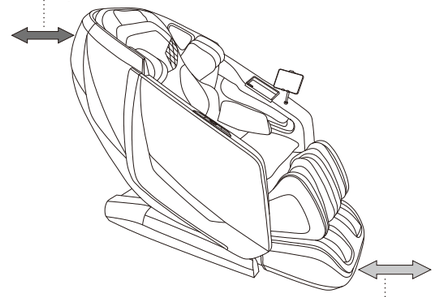
(2) No damage, re-do, bend, stretch, tie or press with heavy thing(especially can't be pressed by the chair) on power cable.



Check environment

● Space size for using the chair

- Zero space from wall.
  Tips: at least 2cm from wall.



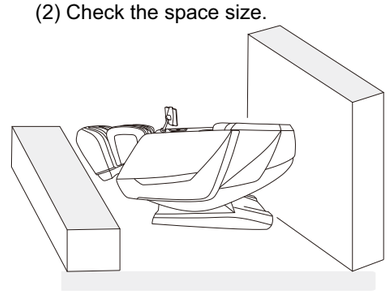
- At least 50cm in front of the leg.

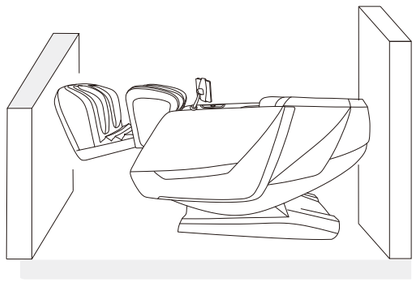
● Check surroundings

When the backrest or legrest reclines or extends, please pay attention to:

(1) Check any person or things in every direction.

(2) Check the space size.





How to move massage chair

Caution

- Don't move chair when it's working in case of accidents or damage

How to move

※ Bind the cables and put them in the seat to avoid damage when moving.

※ If you plump the chair, it may damage the inner parts of the chair.

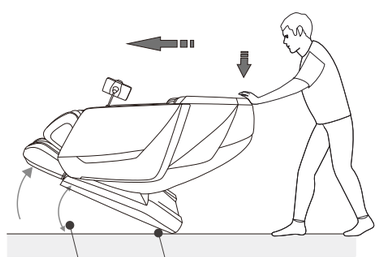
※ Don't use the castor if the floor is wooden or other easy damaged material. It will need 2 or more persons to lift the chair.

※ Make sure the power is off and the plug doesn't touch the floor(It's better to let the chair in standing status to avoid the back crashing the floor)



Normally

1. Press down the head part to make the gravity fall on the back castors. Then push the chair to desired destination steadily and set it down slowly.

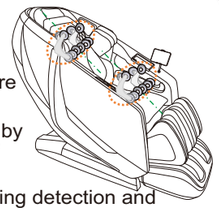


Please hold the footrest to move the chair as shown in the picture in case any scratches on the leatherette

Do not move the armrest while the massage chair backrest is reclining.

Adjustment before massage

Before adjustment



- Please confirm the position of the massage head before sitting down slowly.

※ Avoid injury caused by improper position of massage head.

- Acupoint pulse tracking detection and confirmation

When detecting the position of acupoint pulse, if the massage head cannot detect it, the shoulder should be in the middle position by default.



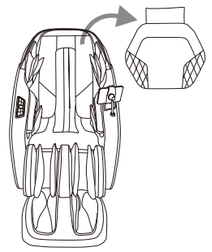
Proper posture: please put your back against the back of the chair and lean your head back on the pillow cushion.

When the position of acupoint pulse is automatically measured, the hand controller will prompt.

When the prompt of "adjustment of shoulder height position" appears on the hand controller, if the shoulder height needs to be adjusted, the shoulder height can be adjusted according to the up and down arrows on the interface.

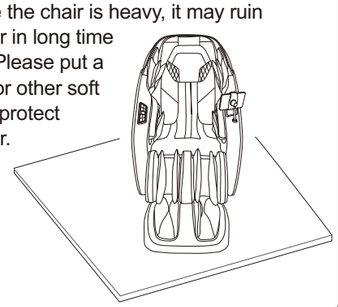
※ Avoid massage head on your acupoint pulse position detection is not accurate, affect the comfort of massage.

Kind suggestion

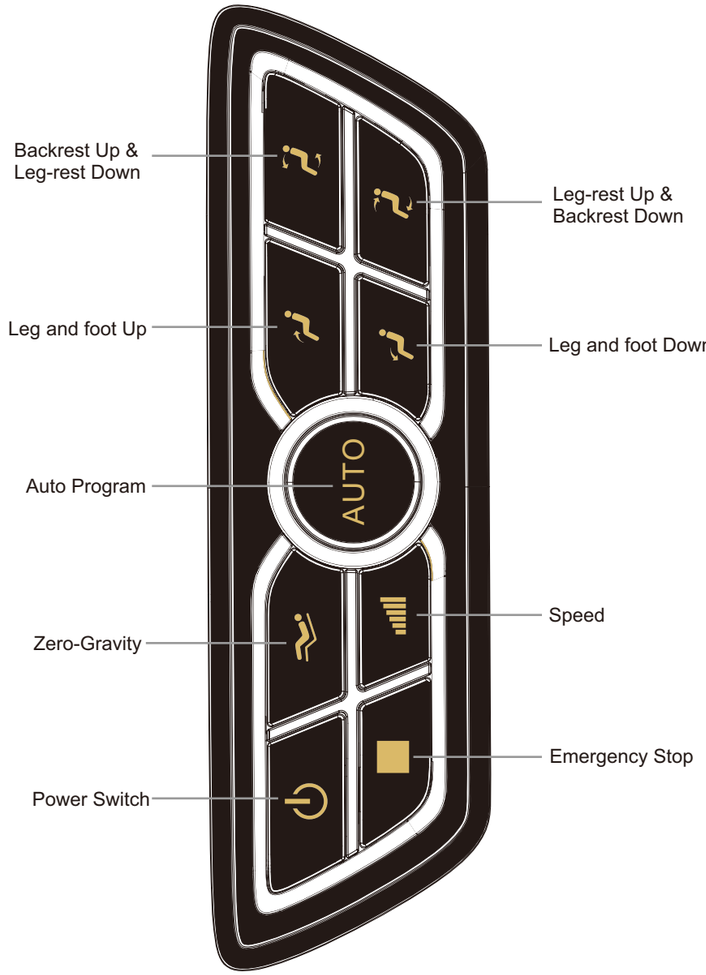


- When you feel the massage strength When not enough, please remove the pillow and shoulder pads, and then massage.

- Because the chair is heavy, it may ruin your floor in long time setting. Please put a blanket or other soft things toprotect your floor.



Built-in Remote Instructions



Tips: When the following functions are enabled, the tablet hand controller will display the status synchronously.

1. In the standby state, press the power on key for about 3 seconds, and the massage chair will enter the boot state;In the boot state,When the massage chair needs to be turned off, press the power switch for about 3 seconds to reset the massage chair.If you're in an emergency stop In the state, click the power switch to turn off the massage chair when confirming that there is no danger.

2、When the device is turned on, pressing this button repeatedly will cycle through four angles: zero gravity, leisure, sleep, and reset. During the operation of the angles other than the reset, the button will appear blue.

3. In the powered-on state, pressing this key will stop the current action, and both the power indicator and emergency stop indicator will remain lit. Press the power button to shut down; all other buttons will be disabled.

4、In manual operation mode, after shoulder height detection, pressing this key allows adjustment of the machine core speed. There are a total of five adjustable speed levels, which will be displayed as corresponding speed level icons on the tablet handheld controller interface. Speed cannot be adjusted during finger pressing.

5、When the device is powered on and shoulder height detection is complete, pressing the auto button once will switch to a different automatic program. The corresponding indicator light will turn on, and the selected program will be displayed on the flat-panel hand controller screen. There are a total of five automatic massage programs:Quick Demo, Chinese Massage ,Stretch, Pain Relief , Senior.

6. in the boot state, press and hold this button, little legs up. Release the button, leg stops running, Angle It's locked in this position.

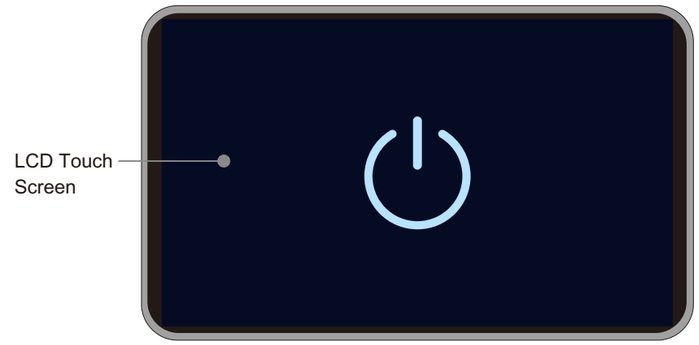
7. in the boot state, press and hold this button, small leg down.Release the button, leg stops running, Angle It's locked in this position.

8. Hold this key, backrest goes up and leg-rest goes down; release this key, backrest and leg-rest stops moving.

9. Hold this key, back-rest goes down and leg-rest goes up; release this key, backrest and leg-rest stops moving.

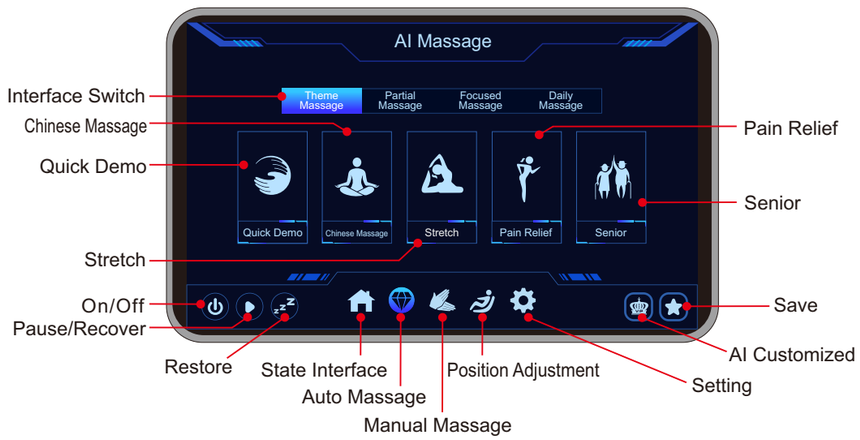
Tablet remote control operation

Tablet Remote Control



1. Tablet is ON by default after the chair is powering on and will display the ON interface.If no operation over 2mins, the tablet will go dark.

Theme Massage Interface



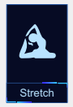


In the ON status, press this icon to enter Quick Demo mode, default working time for this auto program is 8 minutes.



In the ON status, press this icon to enter Chinese Massage mode, default working time for this auto program is 20 minutes.

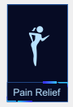
Tablet remote control operation



In the ON status, press this icon to enter stretch mode, default working time for this auto program is 20 minutes.



In the ON status, press this icon to enter Senior mode, default working time for this auto program is 20 minutes.



In the ON status, press this icon to enter the Pain Relief mode, defalt working time for this auto program is 20 minutes.



On/Off key, click it, it will light up, the chair will start working after powering on.



Restore key, after choosing this key, the chair won't get back to the upright position after massage is over.And the chair will reset normally without choosing this key.



Auto massage key, click it to enter auto massage interface.



Position adjustment key, click it to enter position adjustment interface.



AI customized key, click it to enter customized setting interface.



Pause/Recover key, click it to stop all massage functions, click it again to continue all massage functions.



State inteface key, click it to enter state interface.



Manual massage key, click it to enter manual massage interface.

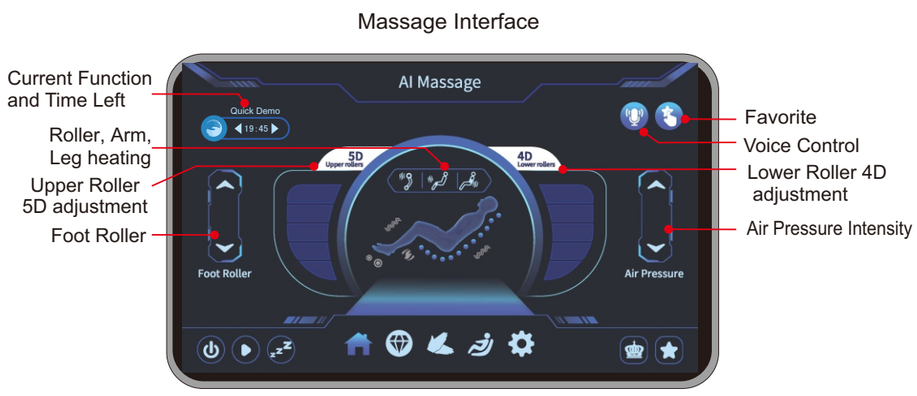


Setting key, click it to enter setting interface.



Save to my favorite key, click it to enter my favorite interface to save or delete favorites.

Massage Interface





Voice control key, click it to enter voice command interface.



Favorite key, click it to save the current working massage to my favorite and it will be kept well even if out of electricity. If saved more than 8 modes, it will remind you to delete some before saving again.



Foot roller key, click it to turn on/off foot roller function.



Click up or down arrow to increase or decrease air strength.



Press it to adjust upper roller 5D+ or 5D-



Press it to adjust lower roller 4D+ or 4D-



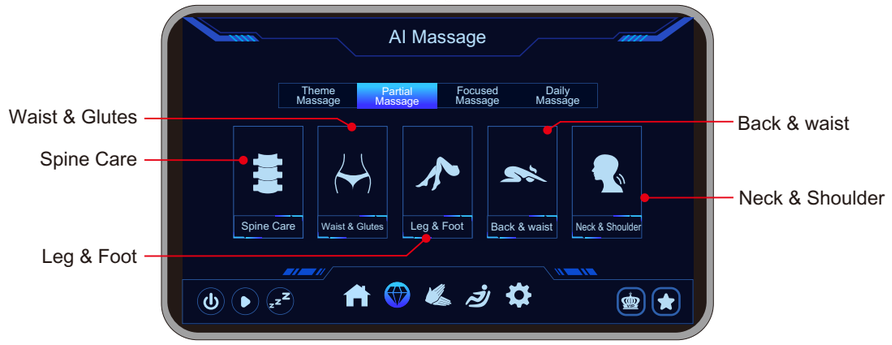
The mech, leg, and waist heating buttons can be clicked to turn heating on/off for the three areas and adjust the heating level across three settings.



The body image can display the heat, massage rollers position, foot roller and calf rubbing state.

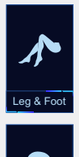
Tablet remote control operation

Partial Massage Interface





In ON status, click and light up the icon to start Spine Care Massage.



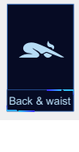
In ON status, click and light up the icon to start Leg and Foot Massage.



In ON status, click and light up the icon to start Neck and Shoulder Massage.



In ON status, click and light up the icon to start Waist Glutes Massage.



In ON status, click and light up the icon to start Back and Waist Massage.

Focused Massage Interface



Tablet remote control operation



In ON status, click and light up the icon to start Office Relief Massage.



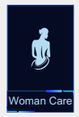
In ON status, click and light up the icon to start Sports Recovery Massage.



In ON status, click and light up the icon to start Executive Care Massage.



In ON status, click and light up the icon to start Travel Recovery Massage.



In ON status, click and light up the icon to start Woman Care Massage.

Daily Massage Interface





In ON status, click and light up the icon to start Morning Massage.



In ON status, click and light up the icon to start Midday Massage.



In ON status, click and light up the icon to start Night Massage.



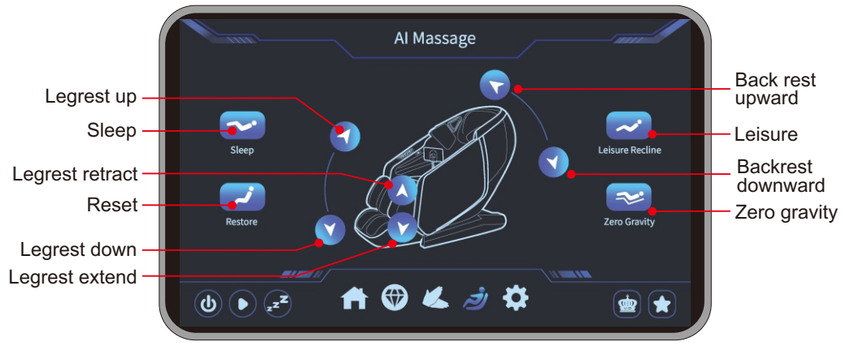
In ON status, click and light up the icon to start Vitality Massage.



In ON status, click and light up the icon to start Relax Massage.

Tablet remote control operation

Position Adjustment Interface



Voice Command Interface



Tablet remote control operation

Manual Massage Interface



Massage Technique: Kneading, Knock, Tapping, Knead+Tap, Shiatsu.

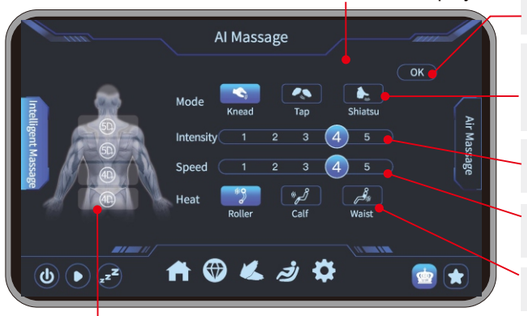
Position: Whole, Partial, Point, Upward, Downward.

Air Massage: Full Body, Arm Shoulder, Waist Seat, Leg Foot.

5D Adjustment Menu.
Massage speed, width and foot roller adjustment.

Customized Interface

Mechanical Massage Interface Display



After completing the settings, click the "OK" button to run the customized program.

Mode and Technique Selection Menu: Emphasizing Kneading, Emphasizing Knocking, and Emphasizing Shiatsu are the three techniques.

The mech intensity adjustment slider is set to level 3 by default.

The massage mechanism speed setting uses a slider with a default of Level 3.

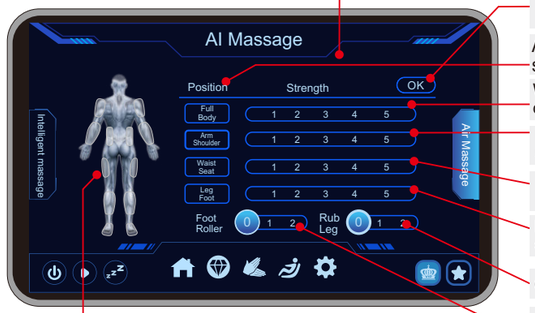
The heating settings allow heating to be activated for the mech, knees, and waist.

By AI customized position key, you could choose four postion including Neck & Shoulder, Back, Waist and Hips with corresponding display. If enter AI customized from other interface, the original position and state will keep no change.

Tablet remote control operation

Customized Interface

Air Pressure Massage Interface Display



After completing the settings, click the "OK" button to run the customized program.

Airbag postion key, can adjust the level after selected.

Whole Air Pressure Intensity Setting Slider, defaulting to level 3.

Upper Body Air Pressure Intensity Setting Slider, defaulting to level 3.

Waist & Hips Air Pressure Intensity Setting Slider, defaulting to level 3.

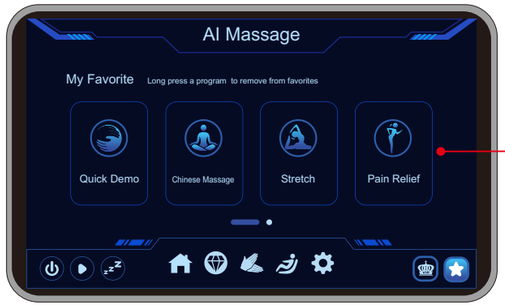
Leg & Feet Air Pressure Intensity Setting Slider, defaulting to level 3.

Calf Rubbing Speed Setting Slider

Foot Roller Setting Slider

Full Body Airbags Display Status, illuminated means selected.

My Favorite Interface



It can save eight programs at most. Click the program and long press to remove. Manual mode can't be saved.The saved programs will be kept well even if out of electricity.

Settings Interface

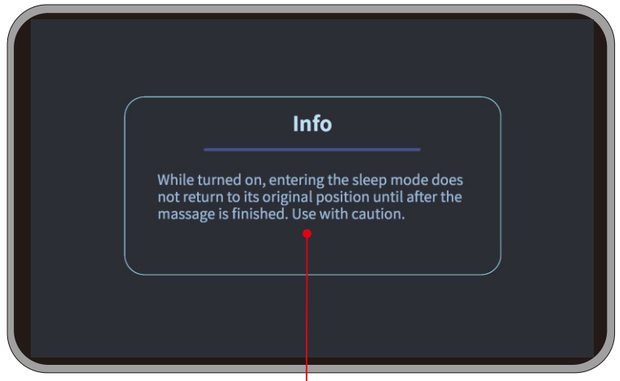


Language setting, Chinese，English and Korean are available.

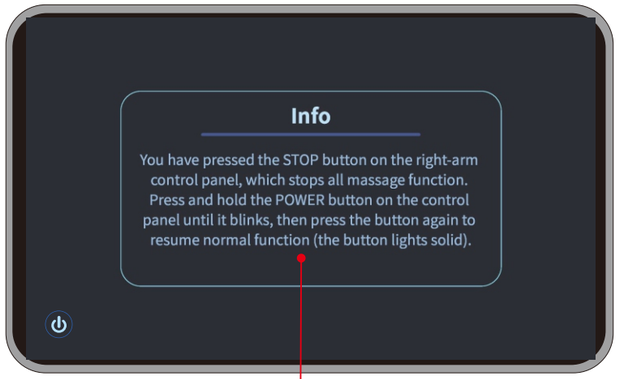
Additional function, user can switch on and off the voice control, the default voice is turned off.

Tablet remote control operation

Warning Interface



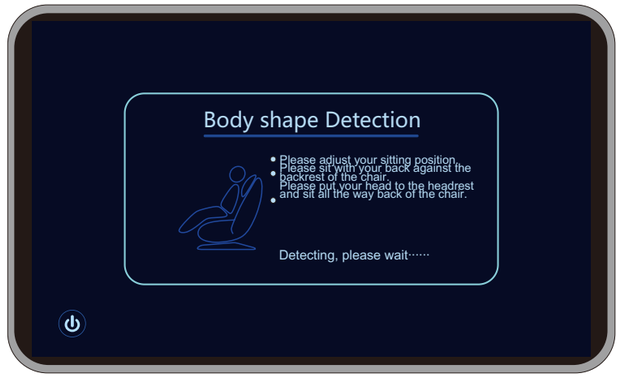
End Reset Popup: Tap the screen to exit.



Emergency Stop Popup: You can press the power button to shut down.

Tablet remote control operation

Body Scanning Interface



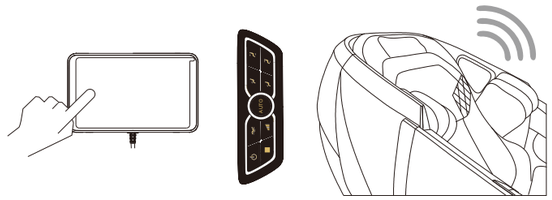


Body scanning finished, enter into manual shoulder height position adjustment interface.

Voice control use method

The use of smart voice control （has voice control function）

In the standby mode, press the power button on the tablet handheld controller or the convenient handheld controller to enter the powered-on state. At this time, the voice recognition system enters the waiting state.



- To use the voice recognition function, you need to say "Hi Osaki/Hello Osaki" for the system to recognize the subsequent voice commands. Once the voice mode is activated, if the massage chair is turned off, you need to press the power button again and enable the voice function in the settings.
  Please use standard Mandarin to speak the following voice commands. If they are not recognized, pause for 2 seconds and raise the volume to speak again.
- When the massage chair recognizes a command, there will be corresponding voice feedback from the speaker, indicating successful command recognition. The voice function is enabled by default every time the device is powered on. Please speak the voice commands clearly and loudly. If not recognized, pause for 2 seconds, raise the volume, and try again.

- Voice command entry：

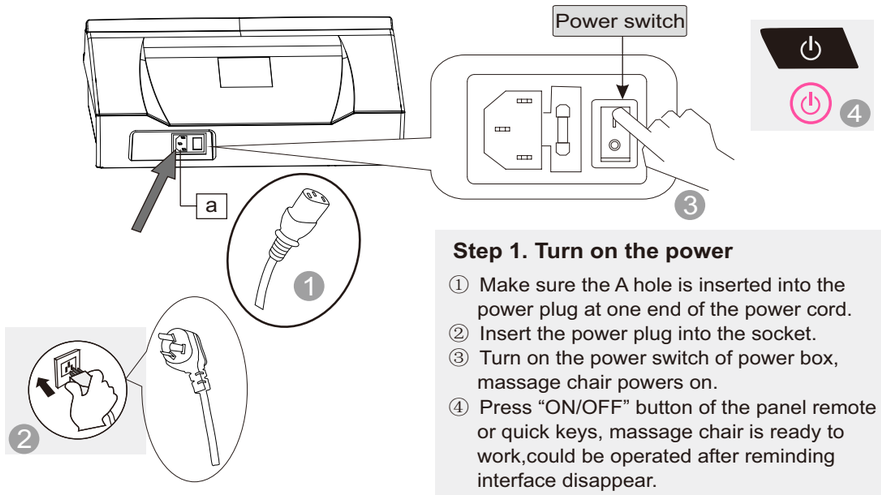
Voice control
Hi,Osaki/Hello,Osaki
Hi,Osaki/Hello,Osaki，Stop massage
Hi,Osaki/Hello,Osaki，Volume up
Hi,Osaki/Hello,Osaki，volume down
Hi,Osaki/Hello,Osaki，Quick demo
Hi,Osaki/Hello,Osaki，Change a new mode
Hi,Osaki/Hello,Osaki，Chinese massage
Hi,Osaki/Hello,Osaki，Pain relief mode
Hi,Osaki/Hello,Osaki，Stretch mode
Hi,Osaki/Hello,Osaki，Vitality mode
Hi,Osaki/Hello,Osaki，Office relief mode
Hi,Osaki/Hello,Osaki，Travel recovery mode
Hi,Osaki/Hello,Osaki，Back and waist mode
Hi,Osaki/Hello,Osaki，Sports recovery mode
Hi,Osaki/Hello,Osaki，Senior mode
Hi,Osaki/Hello,Osaki，Relax mode

Voice control use method

- Voice command entry：

Voice control
Hi,Osaki/Hello,Osaki，Neck and shoulder mode
Hi,Osaki/Hello,Osaki，Spine care mode
Hi,Osaki/Hello,Osaki，Waist and glutes mode
Hi,Osaki/Hello,Osaki，Leg and foot mode
Hi,Osaki/Hello,Osaki，Morning mode
Hi,Osaki/Hello,Osaki，Midday mode
Hi,Osaki/Hello,Osaki，Night mode
Hi,Osaki/Hello,Osaki，Executive care mode
Hi,Osaki/Hello,Osaki，Woman care mode
Hi,Osaki/Hello,Osaki，Air pressure massage
Hi,Osaki/Hello,Osaki，Switch off air pressure massage
Hi,Osaki/Hello,Osaki，Backrest Up
Hi,Osaki/Hello,Osaki，Backrest Down
Hi,Osaki/Hello,Osaki，Legrest Up
Hi,Osaki/Hello,Osaki，Legrest Down
Hi,Osaki/Hello,Osaki，Leg extension
Hi,Osaki/Hello,Osaki，Leg retraction
Hi,Osaki/Hello,Osaki，Strong air
Hi,Osaki/Hello,Osaki，Weak air
Hi,Osaki/Hello,Osaki，Zero gravity
Hi,Osaki/Hello,Osaki，Restore position
Hi,Osaki/Hello,Osaki，Foot rollers
Hi,Osaki/Hello,Osaki，Switch off foot rollers
Hi,Osaki/Hello,Osaki，Switch off voice function
Hi,Osaki/Hello,Osaki，Heat function
Hi,Osaki/Hello,Osaki，Switch off heat function
Hi,Osaki/Hello,Osaki，Pause massage
Hi,Osaki/Hello,Osaki，Continue massage
Hi,Osaki/Hello,Osaki，Negative Ion function
Hi,Osaki/Hello,Osaki，Switch off negative Ion function

On/Off



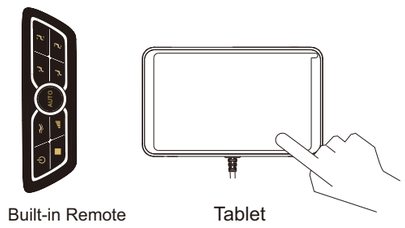
Step 1. Turn on the power

① Make sure the A hole is inserted into the power plug at one end of the power cord.
② Insert the power plug into the socket.
③ Turn on the power switch of power box, massage chair powers on.
④ Press “ON/OFF” button of the panel remote or quick keys, massage chair is ready to work,could be operated after reminding interface disappear.

Step 2. Massage

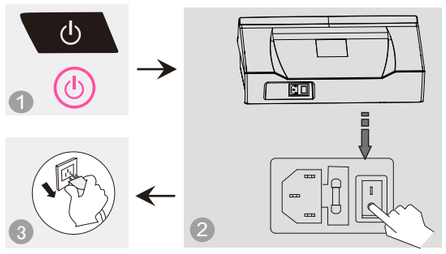
① According to the operating instructions of the tablet remote, select the corresponding function massage. For massage techniques detail,please refer to the instructions for using the tablet remote.

☐ After the massage is over, the massager is reset, and the tablet remote show it is shutting down.



Step 3. Turn off the power

☐ In the shutdown state, press the tablet remote panel button again to turn off the machine, and the machine will automatically store it.
② After the storage is finished, turn off the power switch on the power box under the backrest.
③ Finally, unplug the power plug from the socket.



Warning	Watching
①Please lift up the pillow cushion and back cushion before use them, to confirm whether the fabric of the backrest part and other parts are damaged. If there is any damage (no matter how small the damage), please stop using it in time, unplug the power socket, and perform entrusted maintenance. ②Only connect the machine plug to a suitable power outlet.	①Before sitting down, make sure that there are no foreign objects caught in the machine (including the armrest, legs and feet, backrest and seat, etc.). ②The feet are equipped with safety protection devices, when there is a foreign body between the legs and feet, the feet automatically stop retracting. ③Make sure that the massager is in the storage place then sit down. ④Please do not stand on the machine during use it. ⑤The power box upper cover is equipped with a safety anti-pinch device. When there is a squeeze between the power box and the back cover or there is a heavy object on the power box upper shell, the backrest will stop lifting.

Function Illustration

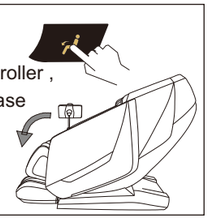
● Legrest Up

Press this button on controller , legrest goes up. Release the button, legrest stops moving, the angle is locked in this Position.



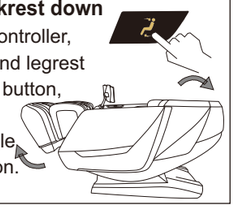
● Legrest Down

Press this button on controller , legrest goes down. Release the button, legrest stops moving, the angle is locked in this position.



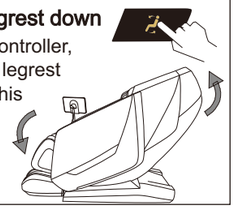
● Legrest up and backrest down

Press this button on controller, backrest goes down and legrest goes up. Release this button, backrest and legrest stops moving, the angle is locked in this position.



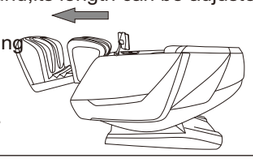
● Backrest up and Legrest down

Press this button on controller, backrest goes up and legrest goes down. Release this button backrest and legrest stops moving, the angle is locked in this position.



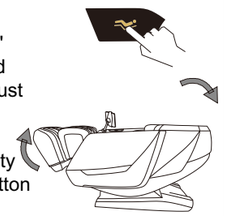
● Legrest extend and retract

When legrest get up to an certain angle above the ground,its length can be adjusted into a suitable one by extending and retracting within 19cm automactically.



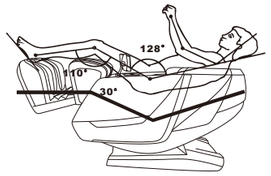
● Zero-gravity

By pressing the " " button on the handheld controller, you can adjust the massage chair's position to achieve a comfortable zero-gravity state. Pressing this button continuously will cycle through four angles: zero gravity, leisure, sleep, and reset. The tablet handheld controller interface will display corresponding zero-gravity icons. This zero-gravity position can effectively relieve pressure on the spine and joints, providing a more relaxing and comfortable experience for the user.



★ Tips:

Zero gravity is based on the NASA space capsule relaxation principle, through the three-part multi-angle change combination of the back, seat, and legs, and make the legs raised and the seat sunk, so that the elevation angle between the body and the legs is 128 degrees/ (+/-7 degrees) ,keeps the heart and knees in the same horizontal level, the blood circulation pressure is reduced, and the body pressure is moved into the buttocks. At the same time, due to the zero gravity angle design, the touching area of the human body and the massage chair is increased, so that the pressure on each part of the body is evenly distributed to the massage chair, reducing the pressure on the heart and spine, and realizing a comfortable massage experience, creating a completely relaxing, natural and comfortable massage posture.

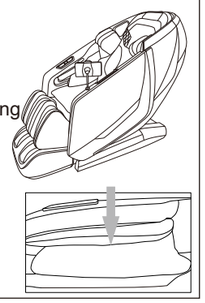


1. Please make sure there is no people, no pets or any stuff around the backrest to avoid unexpected hurt or property loss.
2. When adjusting the backrest, be careful of the gap between the backrest and armrest.
3. When the legrest is moving, please do not stand on or leave from the seat, do not stop the legrest from moving in case of causing damage to the chair.

Function Illustration

● Arm Massage

The armrest has built-in pulse pressure massage function to achieve pinching of the arm of the arm and the finger pressure of the palm acupoints,improve the blood circulation and relieve the numbness of the hand.



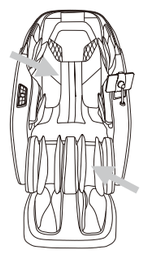
● Shoulder Massage

Multi-layer extrusion airbags is deployed on both sides of the shoulder ,Achieve pressure shoulder stretch massage , relieve shoulder fatigue.



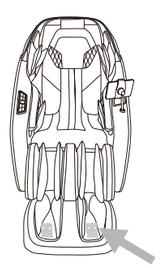
● Heating function

Chinese heat therapy is applied to the neck, shoulders, lower back, hips, and knees, promoting blood circulation in the body and achieving the effects of strengthening the body, maintaining health, and prolonging life.



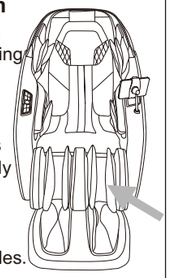
● Foot Roller Massage

Footrest parts with roller massage and air pressure massage function,Through stimulating the foot reflex zones,and clear the body meridians,human organs function.improve the body resistance and immunity effectively.



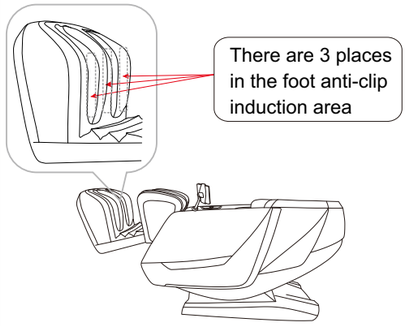
● Calf rubbing Function

The innovative calf rubbing technology provides kneading and rubbing in leg position, combined with calf rolling, heating and pulse air squeezing, the leg muscles will be massaged sufficiently to prompt the blood circulation, and effectively relieve the leg aches and restore energy to the muscles.



● Foot Safety Anti-Clip Function

When the footrest angle is being adjusted, the massage chair can automatically detect the length of human legs,do not put your feet on the out cover if footrest now,otherwise it will affect the detection of the leg length, resulting in retraction failure of the footrest. Also,there is anti-pinch reminding on auto program interface of tablet controller.



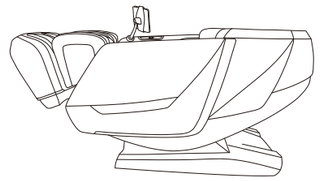
When the massage chair is turned off, do not put your feet or any parts on your feet face, or the foot retracts to stop; In this state the chair continues reset, the legs and feet can not be collected to the original position.

Note: When the power is turned on, the massage chair should be fully reset.
Turn on the machine again, otherwise it will cause the anti-clamping function to fail.

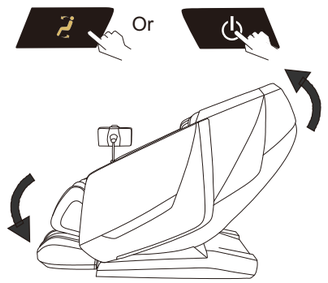
The power box have the flowing anti-pinch function,if there is heavy obstacle pressed the cover of power box,the backrest will stop declining,and continue to decline after heavy obstacle removed.

Restoration of the massage chair

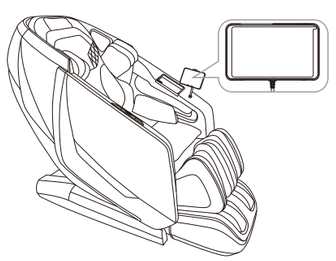
❶ Ensure there are no people, pets, or objects in the movement range of this chair's backrest or leg-rest.



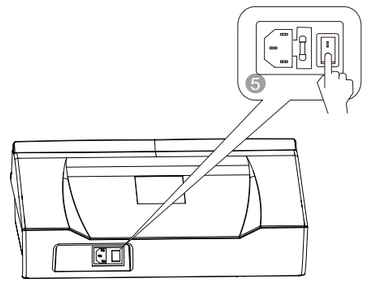
❷ Use a manual controller to slowly restore the backrest and legs to their original position. (Or to directly press the "switch" button off can also make the backrest and leg-rest slowly return to their original position.



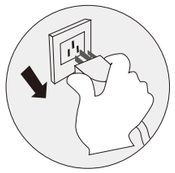
❸ After being stored, put the hand controller back on the plate of the left armrest stents.



❺ Turn off the power switch.



❻ Unplug the power plug from the power socket. (Attention: hold the right plug position)



❼ Do proper tidies and cleaning.

▲ Attention

- After the massage, press the "on/off" button to turn off all the massage movements and wait for the massage rollers to be collected and put in place.
  After use, make sure the power supply is disconnected to avoid mischievous .
  Accidental injury to children or other pets.
- After use, turn off the power switch, pull out the power cord plug,Environmental protection and energy saving.
  Avoid pulling the power plug by pulling the power cord alone.
  Avoid damage caused by moisture, dust and degradation of insulation.
- After each massage session, please make sure to fold and store the heated shawl on the sides of the back to prevent damage to the internal heating element.

Synthetic leather

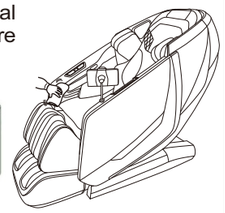
● **General cleaning**

Clean with tidy, soft and dry cloth slightly.



（Chemical or medical cleaning products are forbidden）





● **If leather is dirty**

❶ Dip soft cloth into 3-5% neutral detergent solution, squeeze it then clean the stain on the surface gently.

❷ Wash cloth, squeeze it and wipe with detergent.



❸ Clean it softly with dry cloth.

❹ Allow to dry (air blower is prohibited)

Plastic parts

❶ Dip cloth into neutral detergent, squeeze it and clean.



❷ Wipe with water-dipped but squeezed cloth.

❸ Allow to dry.

Clean the controller

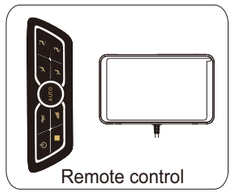
❶Wipe with soft cloth after squeezing.

❷Allow to dry.

Propellant, diluent or alcohol are prohibited.



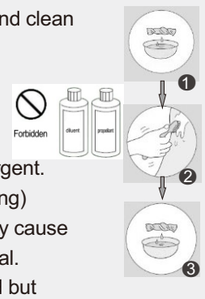




Cloth material

❶ Dip cloth into weak neutral detergent, squeeze it and clean the material surface.

● (Diluent, gas, alcohol are prohibited)
Brush the dirty parts with weak neutral detergent. (avoid excessivebrushing)



❷ Excessive cleaning may cause damage to cloth material.

❸ Wipe with water-dipped but squeezed cloth.

❹ Allow to dry.



About cleaning

- Before cleaning, unplug the electricity, don’t touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- If failed to follow the mentioned instruction, user may get electric shock or burned.

FAQ and Troubleshooting

Trouble	Possible reason	Troubleshooting
The massage chair can't work after power is on.	Check if the control is on or not.	Open control switch
	Not choose massage function	Choose massage function
	Check whether the plug and socket in poor contact.	Make sure plug and socket are connected.
	Wire or plug has damaged.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
	The fuse burned out.	Replace fuse of same specification.
	Something wrong with inner circuit	Please ask appointed or authorized maintenance man for checking and repairing.
There is beep sound inside the massager while working.	It is sound of air pump, motor and mechanical parts.	Normal sound, no need to pay attention to it.
Different height of the left roller and right roller.	Massage rollers work on shifts.	Normal, no need to pay attention to it.
Sound suddenly becomes much louder while working.	Check if it is due to long time working.	Turn off the power to have the massager rest for over half an hour before next turn working.
	Inner parts fretted away due to long time work. It’s normal	Please ask appointed or authorized maintenance man for checking and repairing.
Massage function suddenly stops while working.	Suddenly power-down	Connect the electricity power again
	Setting time is up.	Turn off the power to have the massager rest for over half an hour before next turn working.
Neither the backrest nor the legrest can be lay down.	Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working. There is heavy things on power box.	Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working.
The chair can't return to its original position.	Excessive operation; setting time is up.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
Electric wire or plug give out heat	It may work overload	Turn off the power to have the massager rest for over half an hour before next round working.
	Other abnormal case	Stop using， and ask appointed maintenance man for help.

Note: If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.

Technical data

Name	Massage Chair	Power	300W
Model	Kairos Duo 5D+4D	NW/GW	Main body :116/135 kg Armrest :13/17. 5 kg
Input voltage	120V～ 60Hz	Packing size	Main body:1485×805×965 mm Armrest : 1015×425×620 mm (L×W×H)
Safety design	Class I		

Others