Limited Warranty

RUMBA MASSAGE LOUNGER

Consumer Limited Warranty: ONE-YEAR WARRANTY

This warranty guarantees that the product purchased is to be free from defects in material and workmanship under normal usage and local voltage for a period of one year. This warranty expires in TWO (2) years on parts, and ONE (1) year on labor after the date of purchase.

U.S. Jaclean, Inc. (referred to as "the Warrantor") will repair this product with new or rebuilt parts in case of defects in material or workmanship, free of charge, in the USA provided that:

- 1) The product is operated in accordance with the printed instructions supplied.
- 2) The product is used under normal conditions for which designed.
- 3) The product is not subjected to misuse, negligence, or accident.
- 4) The product receives proper care, protection, and maintenance.

This warranty is extended to the original end-user when purchased from an authorized U.S. Jaclean, Inc. distributor. A purchase receipt or other proof of date of the original purchase is required for service and parts replacement under this warranty. This warranty does not cover shipping charges for defective items if a claim is made more than 30 days after the date of purchase.

This warranty only covers failures due to defects in materials and workmanship, and does not cover normal wear or cosmetic damages. This warranty does not cover damages which occur in shipment, or failures which result from: accident, misuse (including, without limitation, failure to comply with instructions and use limitations contained in the Operating Instructions), abuse, neglect, mishandling, faulty installation, set-up adjustments, improper operation or maintenance, alteration, modification, power line surge, lightening, improper line voltage, commercial use such as hotel, office, restaurant, or other business or rental use of product, service by anyone other than from U.S. Jaclean, Inc., or damage that is attributable to "acts of God." Continued use of this product after discovering a defect voids this warranty. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

IMPORTANT: DO NOT return defective product to the store. Contact U.S. Jaclean, Inc. for repair services.

Please retain this Warranty Certificate, together with the original purchase receipt, and present it to our technician for inspection during service. For assistance and more information, please contact U.S. Jaclean, Inc.

Online warranty registration at: daiwamassage.com

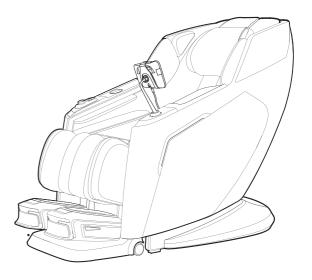


1-833-542-1918 9AM - 5PM PST (Monday - Friday)

daiwamassage.com







RUMBA MASSAGE LOUNGER

Thank you for purchasing the Rumba Massage Lounger.

Before using this chair for the first time, please read through all sections of this user manual carefully, paying special attention to the Safety Instructions.

PLEASE RETAIN THIS MANUAL FOR FUTURE REFERENCE.

CONTENTS

IMPORTANT SAFETY PRECAUTIONS	1
PARTS	3
Exterior Structure	3
Interior Structure	3
MASSAGE CHAIR OPERATION	4
Armrest Controller	4
Armrest Controller Operation	5
Main Controller	6
Main Controller Operation	6
Automatic Programs	6
Manual Programs	/
	8
SETUP	10
Installation	10
Before Using the Chair the First Time	11
Massage Chair Placement	
Before Sitting in the Chair	12
Move Method	
Grounding Instruction	14
PRODUCT STORAGE AND MAINTENANCE	15
TROUBLESHOOTING	16
TECHNICAL SPECIFICATIONS	17
LIMITED WARRANTY	18

IMPORTANT SAFETY PRECAUTIONS

Please pay close attention to the following safety information while using your massage chair. Please carefully read all instructions before using this product.

⚠ WARNING

In order to reduce risk of fire, burns, electric shock or injury to others, please abide by the following instructions:

- 1. Be sure to unplug the unit when it is unattended. Ensure that it is left unplugged when not in use or before installing or removing any parts.
- 2. Children and any person requiring special care should use this unit under adult supervision.
- 3. Be sure to use this unit for the purposes described in this manual. Please do not install parts and accessories not provided by the manufacturer.
- 4. This unit must not be used under these conditions:
 - a) the power cord or plug is damaged;
 - b) the unit is malfunctioning or operating incorrectly;
 - c) the unit is damaged or exposed to water.

Contact our service center for inspection and repair.

- Do not move this massage chair by pulling the power cord or using the cord as a handle.
- 6. Be sure to keep the power cord away from any source of heat.
- 7. Do not use this unit when the air outlet is blocked. Please keep the air outlet unblocked and free from hair and dust.
- 8. Do not drop or insert any objects into any opening.
- 9. Do not use this product outdoors.
- 10. Do not use this product in areas where aerosol products are used or oxygen is being released.
- 11. To power off, please switch off all controls before unplugging.
- 12. Please do not stand on or in the unit. It can only be used in a seated position.
- 13. Be sure to supervise children and ensure that they do not use the unit as a toy or for playing.
- 14. Connect this unit to a properly grounded outlet only. See Grounding Instructions (Page 26).
- 15. This unit is not intended for use by persons (including children) with reduced sensory or mental capabilities, or those with a lack of experience or knowledge of its operation, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the unit.
- 16. If the covering is torn or worn away, do not use the unit and return to service center for replacement of outer cover.

SAVE THESE INSTRUCTIONS

This massage chair is intended for household use only. Please consult a doctor before using the massage chair if it is to be used by a child or persons with any medical condition.

1

IMPORTANT SAFETY PRECAUTIONS



A CAUTION

Anyone with the following conditions should consult a medical professional before using this device:

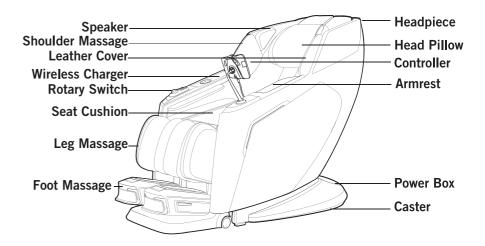
- Persons using embedded medical electronic devices such as a pacemaker.
- Women who are pregnant or who have just given birth.
- Persons with sensory loss or numbness.
- Persons with sensitivity to heat.
- Persons with bodily injuries including open wounds on the skin.
- Persons with bone injuries or with weak bones, loss of bone density, or who are otherwise prone to damaging or bruising bones.
- Persons using blood thinners or who bruise easily.
- Persons with skin disorders or who are prone to allergic reactions of the skin (sensitive skin).
- Any illness or injury that may cause you to be adversely affected by heat or massage pressure.

General Safety Precautions:

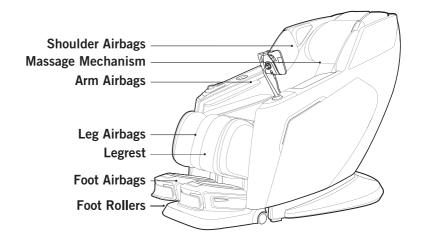
- Do not use unit if it shows signs of malfunctioning or damage. Do not use if there are any rips or tears in the fabric that may expose the moving parts underneath, as serious injury can result.
- Setup unit properly by following all instructions in the section "Setup." Failure to follow proper setup and use instructions can cause injury or damage.
- Do not use the unit for longer than 30 minutes at one time. Continual use to one specific part of the body should not exceed five minutes. Excessive massage or heat applied to one area can cause injury or discomfort.
- Do not use the heat function for long periods of time, as low-temperature burns may occur.
- If rashes, skin reddening, itching, or other skin discomfort or skin reactions occur, discontinue use and consult a medical professional.
- Do not leave unit unattended while plugged in. Keep chair powered off and unplugged when not in use or when not supervised.
- Do not sleep in the unit while it is in use.
- For use by only one person at a time.
- Do not use accessories while using the unit, including added heat blankets or pads or other heating units, and including any other massage units or electronic devices.
- Wear loose, comfortable clothing when using the chair.
- Remove items that can cause injury during a massage, including: jewelry, hair accessories and hats, belts, glasses, and any other hard items that could be pressed against your skin. Empty all items from pockets, including wallets.
- Do not unplug or flip the power switch when the unit is in use.
- Do not move the unit while it is in use or while anyone is in it.
- Not intended for use by pets, elderly persons, children, disabled persons, drowsy/inebriated persons, or persons with sensory loss.

PARTS

EXTERIOR STRUCTURE

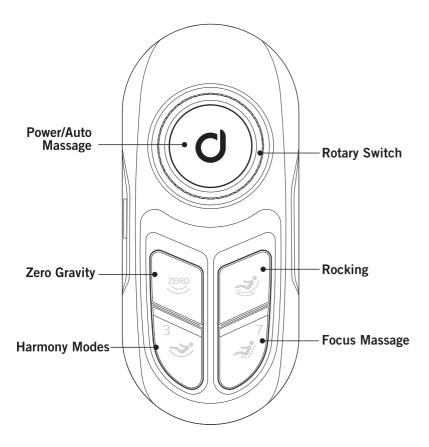


INTERIOR STRUCTURE



MASSAGE CHAIR OPERATION

ARMREST CONTROLLER





MASSAGE CHAIR OPERATION

ARMREST CONTROLLER OPERATION

The Armrest Controller gives you the convenient access to key functions of your chair. Please use the Main Controller for full access to all of the chair's functions.



Power On/Off

- ▶ Long press for 3 seconds to Power On/Off the massage chair.
- ► Press again to start Auto Massage Programs, you may toggle among the pre-set auto massage programs.



Rotary Switch

- ▶ Rotate to adjust the strength of the 4D rollers during an Auto Mode or Manual Mode massage program.
- ► Rotate clockwise to increase the 4D massage intensity, rotate counterclockwise to decrease intensity.
- ▶ During a 4D Mode massage program the roller strength is set automatically.



Zero Gravity

- ▶ Press to turn on Zero Gravity position.
- ▶ Press again for Zero Gravity mode 2.
- Press again to turn off Zero Gravity.



Rocking

- ▶ Press to turn Rocking On.
- ▶ Press again to turn Rocking Off.



Harmony Modes

▶ Press to toggle among Refresh Mode, Engage Mode, and Relax Mode.



Focus

Press to toggle among Head Massage, Neck Massage, Shoulder Massage, Back Massage, Waist Massage, Hip Massage, Leg Massage.

MASSAGE CHAIR OPERATION

MASSAGE CHAIR OPERATION

MAIN CONTROLLER

Body Scan Auto



Body Scan Adjustment



Main Screen



Auto Massage Programs 2



Auto Massage Programs 1



Auto Massage Program



Focus Massage Programs



Manual Massage



Manual Massage - Heating & Rollers Angle Adjustment





Settings



Chair Off



6

FUNCTIONS AND FEATURES

MASSAGE CHAIR FUNCTIONS AND FEATURES

Sliding-Reclining

► The chair slides forward and reclines to save space and provide the utmost relaxing position.



Zero Gravity Position

▶ A weightless position that the height of the legs are slightly higher than the upper body, the weight of body can evenly distributed throughout, reducing the pressure of the spine and joints both physically and mentally.

4D Mechanism

► The massage mechanism extends forward to deliver deeper relief, effectively targeting stress and tension in the neck, shoulders, and lower back.

Calf Rubbing & Foot Twisting Massage

- ▶ The leg massage unit gently presses and kneads the calves while airbags inflate, providing a soothing and customized experience. The extendable legrest accommodates users of different heights, offering a stretch of up to 1.3 in.
- ▶ The foot massager features an innovative twisting mechanism that inflates foot airbags to apply pressure while rotating the ankles in forward, reverse, and alternating directions for maximum relaxation.

Foot Twisting & Gua Sha Massage Unit

▶ Equipped with a specialized single-row massage system, the footrest delivers deep scraping massages to the soles and arches. It also offers controlled foot twisting in forward, backward, and alternating directions for enhanced relief

Full-Body Air Pressure Massage

▶ Multiple airbag massage zones target key areas, including the shoulders, arms, calves, and feet, delivering a comprehensive and deeply relaxing air compression massage.

FUNCTIONS AND FEATURES

Customizable Manual Massage Programs

► Experience the precision of human-like massage techniques, including Kneading, Tapping, Knocking, Shiatsu, Sync, and Rubbing, all tailored to provide personalized comfort and relaxation.

User-Friendly Controller

▶ Designed for simplicity, the intuitive controller ensures effortless access to all massage functions, making relaxation more convenient than ever.

Super Long SL-Track with 6-Section Coverage

► An advanced SL-track system with intelligent body scanning precisely targets key muscle areas, delivering consistent and effective massage therapy to the neck, shoulders, back, waist, hips, and legs.

Audio Function

► To play music, turn on Bluetooth on your Android/Apple iOS device and place the massage chair in discovery mode to pair.

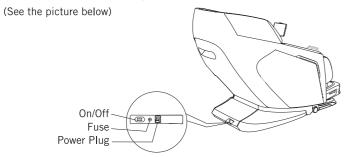
SETUP

Unpack All Parts

- ► Carefully lift the chair and all of its parts from packaging.
- ▶ Remove any protective wrapping and check to make sure that all parts are present.
- ▶ Before beginning installation, please verify all components are included.



- ▶ Remove secure straps and lift the carton vertically, flip down the leg unit.
- ▶ Take out the user manual, power cable, controller and controller stand.
- ▶ Remove the rubber tip, insert the lower end of controller stand into the socket and turn clockwise to secure the stand into place, connect the controller connectors.
- ▶ Plug the power cord into the chair and connect to the power outlet, turn on the main power switch, and the massage chair is all set.





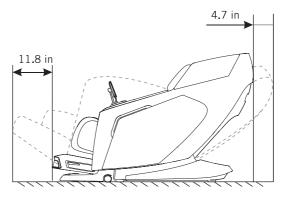
CAUTION

- ▶ Do not disassemble this product by yourself to avoid product failure.
- ▶ Make sure no water or other liquid enters into the controller to avoid fault.
- ▶ Do not pinch or squeeze the controller or power cord.

■ SETUP

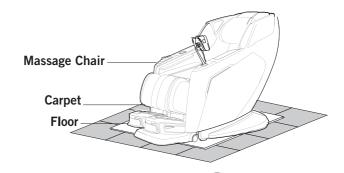
BEFORE USING THE MASSAGE CHAIR FOR THE FIRST TIME

- ▶ Make sure there are no objects, people, or pets in the vicinity of the unit.
- ▶ Check that the chair has room to recline. Allow at least 11.8 in. of open space infront of the legrest and 4.7 in. behind the backrest.
- ▶ Use the controller to lower the backrest to its furthest outstretched position.
- ▶ Raise the legrest to its highest position. Make sure that the legrest is properly connected to the chair.
- ▶ Press the power button to return the chair to its original, upright position.



MASSAGE CHAIR PLACEMENT

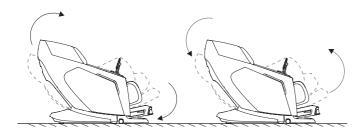
- ► Ensure adequate space to recline.
- ▶ Do not expose the massage lounger to direct sunlight or high temperatures, such as infront of heating sources because this can cause discoloration or hardening of the synthetic leather.
- ▶ Place the unit on a mat to pevent floor damage.
- ► Install the unit near a power socket.
- ▶ Be sure to place the chair within 4ft of a power plug.



SETUP

BEFORE SITTING IN THE CHAIR

- ▶ Use the controller to recline the backrest to its lowest position, raise and extend the footrest to its top position, make sure there is enough clearance before using.
- ▶ Return the backrest and footrest back to its default position after checking space and turn off the power switch.



- ▶ Ensure the footrest is well assembled before sitting on the massage chair.
- ▶ Ensure the massage chair is returned to its original position before sitting on it.
- ▶ If there is any part not in default position, please turn on the massage chair to allow it to restore.



CAUTION

- ▶ Do not sit in the chair while the legrest is lifted.
- ▶ Do not put an excessive load on the legrest to avoid damage.

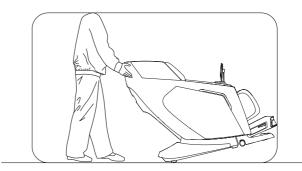
After Use

- ▶ Always unplug the massage chair from the electrical outlet immediately after use.
- ▶ Turn off the power switch and unplug the massage chair from the electrical outlet while not in use to avoid children power on the massage chair accidentally.
- ▶ When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

SETUP

MOVE METHOD

- ▶ Make sure that the backrest is in its highest upright position.
- ▶ Shut off power and remove the power plug from the wall outlet.
- ▶ Standing behind the back of the chair, grasp its backrest and tilt it downward, so that the front of the chair rises off of the floor. Push the chair to the location you desire.



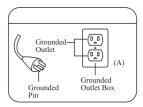
CAUTION

- ▶ Do not attempt to move the chair while someone is still sitting on it.
- ▶ When moving the chair, always grasp it by the backrest. Do not move the chair by pulling its armrests, as the armrests can dislodge.
- ▶ Before plugging it in, inspect the entire power cord and plug for any possible damage. Make sure that no electrical wires are exposed.
- ▶ Make sure that the power supply switch is turned OFF before inserting the power plug into a wall outlet.

SETUP

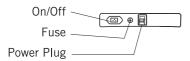
GROUNDING INSTRUCTIONS

This unit must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



TURNING ON THE POWER

- ▶ Plug the power cord into the port at the base of the chair.
- ▶ Plug the three-pronged power plug into a properly grounded three-pronged power outlet.
- ▶ Flip on the power supply switch, located on the back of the massage chair at the base of the backrest.





DANGER

- ▶ This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.
- ▶ Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

PRODUCT STORAGE AND MAINTENANCE

CLEANING

- ▶ Before cleaning, switch OFF power and remove the power plug from the wall outlet.
- ▶ Dip a soft, cotton cloth in neutral detergent and wring dry. Use it to wipe the pillow cushion, back cushion, armrests, legrests, and any plastic parts of the chair.
- ▶ Use a piece of wet cloth (without detergent) to re-wipe the pillow cushion and back cushion.
- ▶ Use a soft, dry cloth to re-wipe the armrests, legrests, and any plastic parts of the chair.
- Use a soft, dry cloth to wipe the controller, and the power supply box.
- To clean the foot/calf unit covers, remove them from the chair, hand wash with mild detergent and hang dry.



A CAUTION

- ▶ Before any maintenance, always disconnect the power plug from the wall outlet.
- ▶ To avoid electric shock, never touch the power plug with wet hands.
- ▶ When cleaning the back cover of the massage chair, do not allow any detergent to seep into the power supply box.
- ▶ Do not use abrasive chemicals, such as benzene or alcohol, to clean this chair. Damage to the chair may result.
- ▶ Do not apply an iron or any other heated device to the chair.

STORAGE

When not in use, be sure to switch off power and detach the power plug from the wall outlet. Before putting into storage, wipe off all accumulated dirt and dust from the surface of the chair. Cover the entire surface of the chair with a dust cover (not included).



CAUTION

- ▶ Do not store the product under direct sunlight, nor in a location with high temperatures. Doing so may cause the upholstery to fade.
- ▶ Do not allow massage chair to remain in contact with vinyl or wallpaper for extended periods of time as this could lead to discoloration.

MAINTENANCE

Upon detecting any of the following conditions during daily use, immediately turn off power, disconnect the power plug from the wall outlet, and contact an authorized repairman:

- ▶ A burning smell
- ► The power cord feels hot
- Any other abnormal functioning
- ▶ The cord is plugged in and the power switch flipped on, but no functions operate



No.	Symptoms	Possible Causes	Possible Solutions
1	Tapping or humming sound is heard.	This sound is normal and comes from the motor or massager rubbing against the cloth cover. Sound comes from the massage rollers or other mechanical parts rubbing against the cloth cover.	No need to take any measures.
		Power switch is off.	Turn on the switch,
2	Appliance does not start.	The power cord is not secured into the socket.	Secure it into a well functioning outlet.
		The fuse is blown.	Replace with a fuse of the same type.
3	Backrest or footrest cannot raise or recline.	Excessive load has been pressed on the backrest or legrest.	Reduce the load and try again.
4	Airbag malfunctions.	The air hose is blocked.	Straighten the air hose and clear out the blockage.
5	No music comes from the speaker.	The volume is turned to the lowest.	Adjust the speaker volume from the mobile device
6	Massager stops working while in use.	Massage chair is experiencing too much pressure.	Slightly lift your back/backrest.

If the problem remains, please contact us or an authorized service center for maintenance.

Important: Do not attempt to repair this product yourself. Our company shall not be liable for any injury or damage caused by any servicing without authorization.

TECHNICAL SPECIFICATIONS

Product Name: RUMBA Product Model: RMB-1 Rated Voltage: 110V~ Rated Frequency: 60Hz Rated Power: 1.1A

Rated Power: 1.1A Safety Design: Class I