

# Limited Warranty

## DAIWA MASSAGE CHAIRS

### Consumer Limited Warranty: 1 year labor and 3 years parts

This warranty guarantees that the product purchased is to be free from defects in material and workmanship under normal usage and local voltage for a period of one year. This warranty expires in **Three (3) years on parts, and ONE (1) year on labor** after the date of purchase.

U.S. JACLEAN, INC. (referred to as "the Warrantor") will repair this product with new or rebuilt parts in case of defects in material or workmanship, free of charge, in the USA provided that:

- 1) The product is operated in accordance with the printed instructions supplied.
- 2) The product is used under normal conditions for which designed.
- 3) The product is not subjected to misuse, negligence, or accident.
- 4) The product receives proper care, protection, and maintenance.

This warranty is extended to the original end-user when purchased from an authorized U.S. JACLEAN, INC. distributor. A purchase receipt or other proof of date of the original purchase is required for service and parts replacement under this warranty. This warranty does not cover shipping charges for defective items if a claim is made more than 30 days after the date of purchase.

This warranty only covers failures due to defects in materials and workmanship and does not cover normal wear or cosmetic damages. This warranty does not cover damages which occur in shipment, or failures which result from: accident, misuse (including, without limitation, failure to comply with instructions and use limitations contained in the Operating Instructions), abuse, neglect, mishandling, faulty installation, set-up adjustments, improper operation or maintenance, alteration, modification, a power line surge, lightening, improper line voltage, commercial use (e.g., as a service in a hotel, office, restaurant, or other business or for rental use), service by anyone other than from U.S. JACLEAN, INC., or damage that is attributable to "acts of God."

Continued use of this product after discovering a defect voids this warranty. This warranty shall be governed by the state of California, United States of America.

**IMPORTANT: CONTACT U.S. JACLEAN, INC. FOR REPAIR SERVICES. DO NOT RETURN A DEFECTIVE PRODUCT TO THE STORE FROM WHICH YOU PURCHASED IT.**

### Extended Warranty Purchase

Additional warranty coverage can be purchased at: [daiwamassage.com/contact/extended-warranty](http://daiwamassage.com/contact/extended-warranty). We have a variety of options to suit your budget and service needs. Our flexible plan allows you to purchase parts and labor separately, if you desire. The maximum extended warranty period is 5 year parts and 5 years labor. Please note, extended warranty purchases will be verified with original sales invoice to ensure the extended warranty purchase does not exceed the maximum period.

**Online warranty registration at: [daiwamassage.com/warranty](http://daiwamassage.com/warranty)**



Distributed by U.S. Jaclean, Inc.  
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9AM - 5PM PST (Monday - Friday)

[daiwamassage.com](http://daiwamassage.com)