Escape Massage Chair
User’s Manual

Make your life healthy and beautiful every day!
INFINITY
Escape Massage Chair
Function Introduction

1. Using different massage techniques like kneading, tapping, pressing, knocking and shiatsu, the Escape massage chair can provide a very comfortable massage on neck and back. Enjoy the feeling of real human hands massaging you into levels of relaxation you have never felt before!

2. With back scan technology, the Escape can supply a custom massage to different people with different body height and shape.

3. Super long L-shaped track gives you an intimate massage from head to bottom, achieving rapid alleviation of pressure to the spine.

4. One-button press to perform zero gravity lie down function. It can effectively alleviate the pressure on spine and joints, allowing you to experience the real zero gravity.

5. The forward sliding function of 4 inches from the wall. The backrest and seat frame move together and take full advantage of available space.

6. The foot parts with full scrapping function, with rollers in feet, combine with gentle air bag force to stimulate the soles.

7. Leg parts equipped with multiple airbags, perform pulse air pressure massage on legs, to promote blood circulation, and restore vitality.

8. Air pressure squeezing massage on your arms, which can promote blood circulation.

9. The seat comes with gentle squeezing massage powered by air bags, relaxing the muscles and providing relaxation.

10. The leg rest and foot parts can be adjusted to almost any angle. The foot rest can be extended and contracted approx 6” so almost anyone can fit in the chair.

11. Ergonomic and beautiful high resolution TFT big screen controller shows massage parts, methods, and status all at the same time.

Thank you for choosing this INFINITY Escape Massage chair.

2. Please read this manual carefully before using the massage chair.
3. Please keep this manual in a safe place for further reference.
4. Please pay attention to SAFETY INSTRUCTIONS.

Note: We reserve the right for design modification. It is subject to change without notice. The pictures in this manual are only for reference. Please refer to the actual product.

Content

<table>
<thead>
<tr>
<th>Preparation</th>
<th>1</th>
<th>Safety instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>External structure parts</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Internal structure parts</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Mechanical components diagram</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Mechanical components list</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Installation</th>
<th>6</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Massage Operation</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>The adjustment before massage</td>
<td></td>
</tr>
<tr>
<td>Manual control</td>
<td></td>
</tr>
<tr>
<td>Operation instruction &amp; function illustration</td>
<td></td>
</tr>
<tr>
<td>After massage</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Maintenance</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaning and Maintenance</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Others</th>
<th>9</th>
</tr>
</thead>
<tbody>
<tr>
<td>Malfunction guide</td>
<td></td>
</tr>
<tr>
<td>Technical data</td>
<td></td>
</tr>
</tbody>
</table>

Please keep this manual in a safe place for future reference.
Safety instructions

- Please read this manual carefully to make sure the installation and operation of the massage chair is correct.
- “Safety Instructions” is provided in both Warning and Caution for important safety information.

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>❌ This sign indicates forbidden behavior.</td>
</tr>
<tr>
<td>❌ This sign indicates must follow instruction to operate.</td>
</tr>
</tbody>
</table>

- The following should be kept for any further references.

Warning

- This sign indicates warning of causing personal injury.
- This sign indicates possibility of damage to the chair.

<table>
<thead>
<tr>
<th>Warning</th>
<th>People who are not suitable to use the chair</th>
</tr>
</thead>
<tbody>
<tr>
<td>Osteoporosis patient;</td>
<td>People with osteoporosis;</td>
</tr>
<tr>
<td>People with heart disease including embedded pacemaker or other medical electronic device inside the body;</td>
<td>People with heart disease including pacemakers;</td>
</tr>
<tr>
<td>For pregnant women or people not healthy, please consult doctor before use;</td>
<td>For pregnant women or people with health issues;</td>
</tr>
<tr>
<td>Patients with high fever forbidden to use this machine;</td>
<td>Patients with high fever forbidden;</td>
</tr>
<tr>
<td>Perceptual disabilities patients forbidden to use this machine.</td>
<td>Perceptual disabilities patients forbidden;</td>
</tr>
<tr>
<td>Children should not use this chair.</td>
<td>Children should not use the chair.</td>
</tr>
<tr>
<td>Do not use this chair when intoxicated.</td>
<td>Do not use the chair when intoxicated.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>⚠️ Make sure there are no kids or pets or other objects around (under, behind or in front) the chair at the moment of backrest, leg-rest up/down or leg-rest retraction/extension from reclining position.</td>
</tr>
<tr>
<td>⚠️ If you feel ill while using chair, consult a physician as soon as possible.</td>
</tr>
<tr>
<td>⚠️ Please do not take strong massage on the head.</td>
</tr>
<tr>
<td>⚠️ Do not massage belly or knees, be careful when massage neck.</td>
</tr>
<tr>
<td>⚠️ Children or pets are not allowed to play on the chair especially during massage. Standing or sitting on the back or armrest is not allowed either.</td>
</tr>
<tr>
<td>⚠️ Those who move around difficulty or can’t express themselves must be taken care of strictly and continuously during massage.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>✨ Insert the plug of the chair into correct and suitable power socket. Make sure the plug is completely inserted into the socket to reduce short circuit or fire risk.</td>
</tr>
<tr>
<td>✨ Unplug the power when not in use, stop all massage functions and turn off on/off key before unplugging.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>🚫 It is prohibited to use the massage chair while any items covered the massage chair ventilation holes.</td>
</tr>
<tr>
<td>🚫 Massage cushions of the chair are not allowed to fold for storage.</td>
</tr>
<tr>
<td>🚫 The machine is forbidden for no-load running for a long time.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔥 Power cord, plug, socket can’t be used in broken or loose contact condition.</td>
</tr>
<tr>
<td>🔥 Don’t use other electric power except rated voltage in case of fire, electric shock or any breakdown.</td>
</tr>
<tr>
<td>🔥 Any broken, re-process, knotted, twisted power cord or pressed under heavy cargo is not allowed to use.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>🚫 If the chair works dysfunctional, or is broken, splashed with water or falls into water, please have it repaired by professional repairman or send the chair to assigned service agent.</td>
</tr>
<tr>
<td>🚫 If power cord or plug is damaged, please don’t replace it yourself, please contact us or appointed dealer for replacement.</td>
</tr>
<tr>
<td>🚫 To avoid electric shock or body hurt, please don’t open or disassemble any part of the chair, there is not any attached part of the chair for maintenance by customers.</td>
</tr>
<tr>
<td>🚫 Check leather or cloth material on the back and other areas is broken or not, if broken, even though it is small, please stop using the chair, unplug the power and have it repaired</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symbol meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>⚠️ Accident</td>
</tr>
<tr>
<td>⚠️ Injury</td>
</tr>
<tr>
<td>⚠️ Fire and electric shock</td>
</tr>
<tr>
<td>⚠️ Disassembly and maintenance</td>
</tr>
</tbody>
</table>
Position the chair 4” from the wall to allow for sufficient space to recline up and down.

The maximum suggested operating time is 20 minutes. Switch off for each position beginning with the slight-slow massage. Along continuous massage in the same position may cause uncomfortable feeling.

Before sitting on the chair to avoid injury please inspect everything to confirm that the massage heads are in the correct position.

To avoid sudden falling.

Position the chair 4” from the wall to allow for sufficient space to recline up and down.

Too long time massage is bad for your body.

Please make sure that the power switch is at the "OFF" position before inserting the plug into the socket.

To avoid accidental injury.

Turn off all controls before removing plug from outlet.

To avoid the accident when turn on the power.

Make sure the plug completely insert into the socket.

To reduce short circuits and any fire hazard.

Check for damage to power cord. Make sure there is no water on cord or and damage.

To avoid electric shock in any leakage or breakdown.

Make sure pockets are empty when massaging.

Don’t use bare skin or wear thin clothing, as this can cause irritation to the skin.

Keep chair away from excess dust and dirt.

Use the chair in places that have good air circulation only.

Do not use the chair outdoors.

Don’t use or store the chair in the wet environment like near the swimming pool or bathroom.

Keep the chair and remote control dry all the time.

Don’t use the chair when your body is wet.

Make sure to install the ground wire in the correct way. An ungrounded chair may cause electric shock. If you are not sure about your grounding, please consult an electrician.

To avoid leakage or electric shock.

Unplug the power before cleaning the chair.

Unplug the power after using the chair.

Unplug the chair if you notice any damage to power.

To avoid electric shock or fire hazard.

Hold the plug to unplug the power but not try to pull the wire to unplug the power.

To avoid accidents.

Please turn off the power switch and unplug the power after massage.

Unplug the power immediately when electricity goes off.

To avoid damage or accidents when power on again.

Gas Pipe: Could cause fire.

Phone wire and lightening rod: Could cause fire or electric shock.

Water Pipe: Plastics will not provide correct ground.

The chair is equipped with a cord having an grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.

When the fuse is burned out, please turn off the power switch and unplug the power. Open the lid over the fuse which is located in the switch box. Replace the fuse with a good fuse of the same size and specs, then close the cover and test chair. If you are not able to do this, find an electrician to replace the fuse.

Earth wire is not allowed to be in these places.

Make sure the cord used for the chair and the outlet both have working earth ground.

Unplug the chair if you notice any damage to power.

When the fuse is burned out, please turn off the power switch and unplug the power. Open the lid over the fuse which is located in the switch box. Replace the fuse with a good fuse of the same size and specs, then close the cover and test chair. If you are not able to do this, find an electrician to replace the fuse.

Gas Pipe: Could cause fire.

Phone wire and lightening rod: Could cause fire or electric shock.

Water Pipe: Plastics will not provide correct ground.
External structure

- Right shoulder massage device
- Head pad
- Left shoulder massage device
- Back seat cushion
- Right armrest
- Left armrest
- Legrest
- Footrest
- Castor
- Backrest
- Power switch
- Power case
- Power cord socket
- Fuse holder

Internal structure

- Massage head
- Shoulder airbag
- Air bags in the arm area
- Air bags in the side seat
- Air bags in the calf area
- Legrest airbag
- Footrest airbag
- Foot roller and shiatsu
### Mechanical components list

<table>
<thead>
<tr>
<th>NO.</th>
<th>Name</th>
<th>Q’ty</th>
<th>NO.</th>
<th>Name</th>
<th>Q’ty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Remote control</td>
<td>1</td>
<td>22</td>
<td>Pillow</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Right side fender</td>
<td>1</td>
<td>23</td>
<td>Right shoulder massage device</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>Air pump assembly</td>
<td>1</td>
<td>24</td>
<td>Right armrest assembly</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>connecting rod</td>
<td>1</td>
<td>25</td>
<td>Seat frame surface assembly</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>Legrest &amp; footrest</td>
<td>1</td>
<td>26</td>
<td>Right side of seat airbag assembly</td>
<td>1</td>
</tr>
<tr>
<td>6</td>
<td>Front fender</td>
<td>1</td>
<td>27</td>
<td>Seat support bar</td>
<td>2</td>
</tr>
<tr>
<td>7</td>
<td>Left side fender</td>
<td>1</td>
<td>28</td>
<td>Castor</td>
<td>2</td>
</tr>
<tr>
<td>8</td>
<td>Left side of seat airbag assembly</td>
<td>1</td>
<td>29</td>
<td>Power case assembly</td>
<td>1</td>
</tr>
<tr>
<td>9</td>
<td>Backrest electric actuator</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Bottom seat frame assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Footrest electric actuator</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Sliding rail</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Top seat frame assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Left armrest assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Electric magnetic valve</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Left shoulder massage device</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Massage machine</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>Back cover assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>Back frame assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>Backrest plastic front cover and seat plate assembly</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Back and seat cushion</td>
<td>1</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>
Step 1. How to move the chair
1. Take out the box which contains the shoulder parts first, then take the main chair body out of the carton box. To do this, have 2 or more people grasp the left and right metal seat frame and lift it out slowly. Note: Put the remote controller on the seat surface when taking out the main chair body to avoid damaging the controller.
2. Take out the head pad, back seat cushion, remote control holder, power cord, left and right seat airbags, and the left and right shoulder massage devices from the shoulder box, grasping two sides of the shoulder device and taking them slowly out. Put them on a table or on the ground. (be careful not to scratch them).

Step 2. Massage chair position return
After take out the main chair body: ①Take out the power cord, insert one end of power cord to the socket on power box, another end insert into power socket. ②Turn on the power switch on power box, switch on the massage chair backrest goes up and seat goes down. ③After backrest return, turn off the switch, unplug the power plug. (Refer to step 8, after the assembly).

Step 3. How to assemble the legrest
Install the legrest to the main body. ①Unscrew from hangers of legrest. ②Connect 3 air pipes on legrest with air tap on main body, from left to right is grey, brown and black pipe. ③Connect power line with power socket tight. ④Raise the rotation shaft board on hangers, raise the legrest with hands, put rotation shaft into hangers on main body, and put rotation shaft board down ⑤screw it back tight.

Step 4. How to install the left and right armrests
①Unscrew the bolt on the seat frame with cross screwdriver. ②Press the button on the fixed bolt which is the front of the armrest and back panel match bolt hole on the seat metal frame, screw bolt on the hole. ③Connect air hose of the same color on armrest well to the ones from seat. ④Take care the air pipe when assembling and avoid squeezing. ⑤Disassemble the armrest: Disconnect the air pipes between the armrest and seat armrest, unscrew the four screws on the seat, lift the front of armrest, let the square tube of armrest move out from the plate of seat frame; then press the button on the fixed hole which is the back of the armrest and pull the end of armrest at the same time, move the fixed hole away from the fixed bolt which is the back of the backrest, then it will finish to disassemble the armrest.
1. Take the right side seat airbag and make sure the zipper is facing the seat. Make the two cylindrical pins align to the two holes on the seat frame, then press down firmly and make sure the connection is tight.
2. Connect air pipe on the airbag with air tap behind the seat near the airbag. Make sure it is connected tightly. Install the controller holder on the armrest and put controller in the pocket.

**Tech Tip:**

Cushion, head pad onto the backrest and connect the two parts with zipper and velcro.

**Step 5. Installation of the side air bags of seat, remote control and controller holder**

**Step 6. Put the back**

- Connect the pillow to the backrest by velcro.
- Back seat cushion connect to upper backrest by zipper.
- Installation of back seat cushion should pay attention to make the middle part of back cushion align to the middle part of backrest.
- Back seat cushion zipper connect to seat, connect the velcro between them.
- Zipper position on the back cushion.

**Step 7. Assemble left/right shoulder parts**

- Assemble left part onto the left side of the backrest, right part onto the right side of the backrest.
- Attach the shoulder part to the backrest side, Match the shaft to the hole on the side panel of the backrest, and match the two screw holes with the two step screws on the side of the backrest, insert the shoulder part onto the side of the backrest tightly. Same way to assemble the other shoulder part.

Disassemble shoulder parts: Press down the hidden button at the back of the shoulder part, meanwhile, rotate the shoulder part upward to disassemble the shoulder part.

**Step 8. After the Assembly**

After the assembly, please operate the chair in this order:

1. Plug the cable line in the hole a on the power box as shown in the right picture.
2. Hole a connect with one end of cable line.
3. Insert the plug of cable line into the socket.
4. Switch on. (Switch on/off "On", press I down to turn it on.)

Enjoy the massage by using the remote control.

Make sure the switch is off before you insert the plug of cable line into the socket.
The adjustment before massage

Environment

- **Caution**
  - Don’t use the chair in wet places like near a swimming pool, bathroom to avoid leakage or electric shock.
  - Don’t use under sunlight or near any heat source to avoid damaging the upholstery.
  - Please use chair on a flat surface to avoid unexpected noises or damage to the chair.

- **Check places in front**
  Check the areas when back and leg extending, make sure no people, pets or other things around.

- **Check power cable, plug**
  1. Clean dust from plug and cord (using a dry cloth).
  2. Check there is no damage to cord anywhere.

Check environment

- **Space size for using the chair**
  - At least 4 inches from the wall.
  - At least 12 inches from the legrest.

- **Check surroundings**
  When the backrest or legrest reclines or extends, please pay attention to:
  1. Check any person or things in every direction.
  2. Check the space size.

How to move massage chair

- **Caution**
  - Don’t move chair when it’s working in case of accidents or damage.

- **Before adjustment**
  Please make sure the massage unit is in the head area before sitting on the chair.
  - To avoid injury caused by wrong position of massage unit.
  - Back scan will not be effective if the massage unit can’t detect position of your shoulders and head.

  **Right position:** Your back cling to the chair back, the head clings to the pillow.
  The remote control gives “beep” sound after acupuncture point tracking detecting finished when micro-adjustment is needed, just press up/down key on the remote control.

- **How to move**
  1. Bind the cables and put them in the seat to avoid damage when moving.
  2. Do not drop the chair, you may damage the electronics inside the chair.
  3. Don’t use the castor wheels if the floor is wooden or easily scratched. You will need 2 or more people to lift the chair in this case.
  4. Make sure the power is off on the chair and that the plug unplugged and not dragging behind the chair.

- **Normally**
  - Lift up the legrest to make the gravity fall on the castor. Then push chair to destination and set it down.

- **Kind suggestion**
  1. When you feel the intensity isn’t strong enough, take off the pillow or cushion.
  2. Because the chair is heavy, it can cause damage to flooring. Please put a blanket or carpet piece under the chair to protect the floor.

Adjustment before massage

- **Massage operation**

- **Massage operation**
In on status, press it to enter air intensity adjustment which has four levels. Each time press it, you can adjust the air intensity level and on the screen, you can see the intensity display.

1. Press power switch button under standby status, massage chair enters ON status. Press Menu or button to choose massage program. In ON status, press power switch button, massage chair will turn off and return. Massage machine automatic reset to the seat part, legrest stays in the lowest position, backrest stays in the highest position, controller will turn off after 3-5 seconds.

2. In ON status, press it to enter quick relaxation auto program, there is relative status screen display. Default massage time is 8 minutes. Press it again to stop.

3. In on status, press it to enter air intensity adjustment which has four levels. Each time press it, you can adjust the air intensity level and on the screen, you can see the intensity display.

4. Press this button in Main interface to switch to menu interface, user can set different function for massage chair. Press it in Menu interface to return to main interface.

5. In ON status, press it to switch an auto program each time, five auto program for choice. Recovery, Pain relief, Stretch, and relative screen display is shown on controller.

6. Direction button has 4 buttons, they are Up, Down, Left and Right. In Menu interface it is navigator button, user can press Up or Down to choose menu fast, and press Left or Right to enter previous or next menu. What’s more, Up and Down button can be used to adjust massage position in acupuncture point tracking detecting finish and point massage.

7. In ON status and under Menu mode, press it to confirm menu choice and enter next menu.

8. Keep pressing this button, legrest goes up, release it, legrest stop moving. Controller screen will show position adjusting--- when adjusting the position of massage chair.

9. Keep pressing this button, backrest goes up, legrest goes down, release it, backrest and legrest stop moving. Controller screen will show position adjusting--- when adjusting the position of massage chair.

10. Keep pressing this button, legrest goes down, release it, legrest stop moving. Controller screen will show position adjusting--- when adjusting the position of massage chair.

11. Keep pressing this button, backrest goes down, legrest go up, release this button, backrest and legrest stop moving. When adjusting sitting position, it shows seat position adjusting--- in controller screen.

12. In On status, press this button, massage chair will go into zero-gravity position, press it again to return to default position.
Manual control

Press “on/off” button. When the chair powers up you will hear a short beep. The LCD screen will display the Infinity Logo and after 2-3 seconds it will display the main interface then enter standby mode. The main interface shows the massage position, method, time, heat, massage status, etc. All info is updated live.

Press the “menu” button in the main interface and you will enter the menu interface. From here you can set the massage function. Press menu again to exit and return to the main menu interface.

Auto Massage: press the “menu” button and the cursor will stop on the auto massage program menu item by default. Press the “ok” button and you can choose the auto massage mode you like from a choice of five special auto programs.

Manual: press “menu” key, select manual massage by the navigation key. Press the “OK” button, there are four options: mode, position, width adjustment, speed adjustment. Select the corresponding function, then press the “OK” button to enter the next menu, select the desired massage method, position, width and speed regulating function.

When massage chair in manual fixed point work modes, users can use up/down button to adjust massage position, information for “massage position adjusting” will be shown at the bottom of the display screen.

Press the “menu” button in the main interface and you will enter the menu interface. From here you can set the massage function. Press menu again to exit and return to the main menu interface.

Auto Massage: press the “menu” button and the cursor will stop on the auto massage program menu item by default. Press the “ok” button and you can choose the auto massage mode you like from a choice of five special auto programs.

Manual: press “menu” key, select manual massage by the navigation key. Press the “OK” button, there are four options: mode, position, width adjustment, speed adjustment. Select the corresponding function, then press the “OK” button to enter the next menu, select the desired massage method, position, width and speed regulating function.

When massage chair in manual fixed point work modes, users can use up/down button to adjust massage position, information for “massage position adjusting” will be shown at the bottom of the display screen.

Press “on/off” button. When the chair powers up you will hear a short beep. The LCD screen will display the Infinity Logo and after 2-3 seconds it will display the main interface then enter standby mode. The main interface shows the massage position, method, time, heat, massage status, etc. All info is updated live.

Press the “menu” button in the main interface and you will enter the menu interface. From here you can set the massage function. Press menu again to exit and return to the main menu interface.

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Auto Massage: press the “menu” button and the cursor will stop on the auto massage program menu item by default. Press the “ok” button and you can choose the auto massage mode you like from a choice of five special auto programs.
1 Plug one end of power cord into chair in spot marked with "a" in image to the left.
2 Plug the power cord into the wall socket.
3 Turn on the power switch on the back of the massage chair.
4 Press "ON/OFF" on the controller. You will hear a "beep" tone and the display will show the INFINITY logo, then the main interface.

Step 2. Massage
1 Operate according to the controllers operation instructions.
2 When the massage is over, the massage chair will return to its default position. The remote will show "Shutting Down", then the chair will power off.

Step 3. Turn off the power
1 When the chair is On, press On/Off button to turn off the massage chair and it will restore automatically.
2 Turn off the power switch on the bottom of the back of chair after the rollers stay at storage position.
3 Unplug the power plug from the socket.

Warning
1 Before using, pull up the pillow, back cushion etc. to check if the PU material is broken. If there is damage, please stop using, unplug the chair, and ask for repair.
2 Only plug to proper socket.

Attention
1 Before using chair, please make sure there are no objects between cushions, under legrest, on the seat, etc.
2 Make sure the chair is in its default off position before sitting in chair.
3 Do not stand on chair when using it.

Function Illustration

- **Legrest Up**
  Press this button on controller, legrest goes up. Release the button, legrest stops moving, the angle is locked in this position.

- **Legrest Down**
  Press this button on controller, legrest goes down. Release the button, legrest stops moving, the angle is locked in this position.

- **Arm massage**
  Put arms between the arm airbags before the airbags inflate. The chair will perform pressure massage techniques to arms and hands during the massage after the airbags inflate.

- **Legrest and backrest down**
  Press this button on controller, backrest go down and legrest go up. Release this button, backrest and legrest stop moving, the angle is locked in this position.

- **Shoulder massage**
  Multilayer airbags are used on both shoulders. These airbags provide air pressure massage and relieve shoulder fatigue.

- **Backrest up and Legrest down**
  Press this button on controller, backrest go up and legrest go down. Release this button, backrest and legrest stop moving, the angle is locked in this position.

- **Foot roller massage**
  The footrest provides roller massage and air pressure massage functionality. By stimulating the foot reflex zones the footrest provides amazing relaxation of the feet, and reduction of stress in the whole body.

- **Zero gravity**
  Press the "Zero" button to activate zero gravity more, where the back of the chair will go down and the legrest will go up into a position where gravity is equal on all parts of the body, also known as zero gravity, developed by NASA for astronauts on space missions.

- **Legrest extend and retract**
  Legrest can extend or retract within a range of 6 inches.

1 Please make sure there are no people, pets, or objects within the range of the backrest to avoid damage to chair or external objects.
2 When the legrest is moving do not stand on or leave the chair. Do not attempt to stop the legrest or backrest from moving or you may damage the chair.
3 Please refer back to these instructions for more details.
After using chair press the On/Off button to end massage and wait for full reset.

Make sure there is no people or pet or anything within the range of backrest and legrest.

Make backrest and legrest restore to the normal position by controller (or press ON/Off key to make backrest and legrest restore to the normal position).

Unplug the electricity from the socket. (Attention: hold the right plug position)

Clean the chair if necessary.

After restoring, put the controller back to the controller bracket.

Put the pillow pad on to the right position.

Attention!
- After using chair press the On/Off button to end massage and wait for full reset.
- Make sure to unplug the chair from electricity to avoid unexpected injury to children or pets.
- After using chair, turning off the power and unplugging from wall, check the power cord for moisture, damage, cracks, and replace if needed.

Clean with tidy, soft, and dry cloth.

If Vinyl is dirty
- Dip soft cloth into 3-5% neutral detergent solution, squeeze it then clean the stain on the surface gently.
- Wash cloth, squeeze it and wipe with detergent.
- Clean it softly with dry cloth.
- Allow to dry (air blower is prohibited)

Dip cloth into weak neutral detergent, squeeze it and clean
- the material surface.
  (Diluents, gas, alcohol are prohibited)
- Brush the dirty parts with weak neutral detergent.
  (Avoid excessive brushing)
- Excessive cleaning may cause damage to cloth material.
- Wipe with water-dipped but squeezed cloth.
- Allow to dry.

Dip cloth into neutral detergent, squeeze it and clean.
- Wipe with water-dipped but squeezed cloth.
- Allow to dry.

Clean the controller
- Wipe with soft cloth after squeezing.
- Allow to dry.
  (Propellant, diluent or alcohol are prohibited)

About cleaning
- Before cleaning, unplug the electricity, don’t touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- If failed to follow the mentioned instruction, user may get electric shock or burned.

Clean and Maintenance
## FAQ and Troubleshooting

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Possible reason</th>
<th>Troubleshooting</th>
</tr>
</thead>
<tbody>
<tr>
<td>The massage chair can’t work after power is on.</td>
<td>Check if the controller is on or not.</td>
<td>Open the control switch</td>
</tr>
<tr>
<td></td>
<td>Not choose massage function</td>
<td>Choose massage function</td>
</tr>
<tr>
<td></td>
<td>Check whether the plug and socket are connected.</td>
<td>Make sure plug and socket are correctly fitted.</td>
</tr>
<tr>
<td></td>
<td>Wire or plug has damaged.</td>
<td>Please ask the manufacturer or authorized maintenance man for checking and replacement.</td>
</tr>
<tr>
<td></td>
<td>The fuse is burnt out.</td>
<td>Replace fuse of the same specifications.</td>
</tr>
<tr>
<td></td>
<td>Something wrong with the electronic circuit.</td>
<td>Please ask the appointed or authorized maintenance man for checking and repairing.</td>
</tr>
<tr>
<td>There is a noise inside the massage area while working.</td>
<td>It is sound of air pump, motor and mechanical parts.</td>
<td>Normal sound, no need to pay attention to it.</td>
</tr>
<tr>
<td>Different height of the left roller and right roller.</td>
<td>Massage rollers work on shifts.</td>
<td>Normal, no need to pay attention to it.</td>
</tr>
<tr>
<td>Sound suddenly becomes much louder while working.</td>
<td>Check if it is due to long time working.</td>
<td>Turn off the power to have the massager rest for over half an hour before the next turn working.</td>
</tr>
<tr>
<td></td>
<td>Inner parts fretted away due to long time work.</td>
<td>Please ask the appointed or authorized maintenance man for checking and repairing.</td>
</tr>
<tr>
<td>Massage function suddenly stops while working.</td>
<td>Suddenly power-down.</td>
<td>Connect the electricity power again.</td>
</tr>
<tr>
<td></td>
<td>Setting time is up.</td>
<td>Turn off the power to have the massager rest for over half an hour before the next turn working.</td>
</tr>
<tr>
<td>Neither the backrest nor the legrest can be lay down.</td>
<td>Check if there are any obstacles; the chair overloads; for the sake of safety.</td>
<td>Remove the obstacles; turn off the power to have the massager rest for over half an hour before the next turn working.</td>
</tr>
<tr>
<td>The chair can’t return to its original position.</td>
<td>Excessive operation; setting time is up.</td>
<td>Please ask the manufacturer or appointed or authorized maintenance man for checking and repairing.</td>
</tr>
<tr>
<td>Electric wire or plug give out heat</td>
<td>It may work overload</td>
<td>Turn off the power to have the massager rest for over half an hour before the next turn working.</td>
</tr>
<tr>
<td></td>
<td>Other abnormal case</td>
<td>Stop using and ask the appointed maintenance man for help.</td>
</tr>
</tbody>
</table>

**Note:** If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.

## Technical Data

<table>
<thead>
<tr>
<th>Name</th>
<th>INFINITY</th>
<th>Power</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model</td>
<td>Escape</td>
<td>200W</td>
</tr>
<tr>
<td>Input Voltage</td>
<td>AC120V, 60Hz</td>
<td>AC220V, 50Hz</td>
</tr>
<tr>
<td>Safety Design</td>
<td>Class I</td>
<td></td>
</tr>
<tr>
<td>Packing size</td>
<td>Main body: 49x25x31</td>
<td>Armrest: 43x13x27</td>
</tr>
</tbody>
</table>